# WARRANTY BULLETIN

**TO:** Dealer Principal, Service Manager, Service Advisor, and Warranty Claims Administrator

**SUBJECT:** (X71) Front Left and Right Brake Caliper Hoses & Both Wheel Speed Sensors – 2007 – 2010 Jeep Wrangler (JK)

**NO:** D-17-15
**DATE:** June 14, 2017

**FOR:** All U.S. Dealers
All U. S Business Centers

Updates WAM

## PURPOSE:

To announce a warranty extension on Both Front Brake Caliper Hoses & Both Wheel Speed Sensors on the following vehicles:

- 2007 – 2010 Jeep Wrangler (JK)

**NOTE: This warranty extension coverage period is 15 years / Unlimited mileage from the vehicle's In-Service Date.**

## TIMING:

Effective Immediately

## ACTION:

Always check *DealerCONNECT or WiADVISOR VIP* to verify if a vehicle is involved in a warranty extension. A vehicle involved in this warranty extension will display an **(X71) Front Brake Hoses** message in VIP. If no (X71) coverage message displays in VIP, the vehicle is not in the scope of this warranty extension and no further action is required on your behalf.

All technicians are required to familiarize themselves with Service Bulletin 05-022-17 before replacing both Front Brake Caliper Hoses & both Wheel Speed Sensors on select vehicles. This Service Bulletin has been released to assist all dealers in the proper diagnosis and replacement of both Front Brake Caliper Hoses & both Wheel Speed Sensors.

The Global Claim System (GCS) will only honor the warranty extension coverages on the labor operation number(s) in the Service Bulletin.

Refer to Service Bulletin 05-022-17 for Part and LOP information.

A copy of the generic owner letter is attached to this bulletin.

## ADDITIONAL INFORMATION:

If a customer has already experienced this specific condition and paid to have it repaired, please direct them to www.fcarecallreimbursement.com to submit their reimbursement request online. Customers can also mail their original receipts and / or other adequate proof of payment to the following address for reimbursement consideration:

FCA US LLC Customer Care
P.O. Box 21-8004
Auburn Hills, MI 48321-8004
Attention: Reimbursement

Customers with questions or concerns about this issue are advised to contact their dealership. In the event further assistance is necessary, customers should be advised to contact Customer Care at the following.

- Jeep Brand Vehicles: 1.877.426.5337 or 1.877.IAM.JEEP

**Please ensure that all affected dealership personnel are aware of this bulletin.**

**WARRANTY OPERATIONS**

FIAT USA LLC reserves the right to change any or all of the rules set forth in the Dealer Policy Manual and the Warranty Administration Manual by means of Warranty Bulletins and also by making the amended manual available to you on DealerCONNECT

Owner Name
1234 Anywhere St
Anytown, St XXXXX
VIN: xxxxxxxxxxxxxxxxx

Dear (Name):

This letter is to inform you that the warranty period on your vehicle's Front Brake Caliper Hoses and Both Wheel Speed Sensors has been extended from 3 years or 36,000 miles to 15 years / Unlimited miles. This warranty extension on the Front Brake Caliper Hoses and Both Wheel Speed Sensors applies to certain 2007 – 2010 Jeep Wrangler vehicles. Our records show that you either own or lease one of the vehicles affected by this warranty extension.

We are extending the Front Brake Caliper Hoses and Both Wheel Speed Sensors warranty period because some of the vehicles within the above referenced population may experience a brake fluid leak coming from the front wheel opening area. If you are experiencing this condition now, or if you experience them in the future, simply contact your dealer to have the appropriate repairs performed. **Conversely, if you do not experience this condition, then your Front Brake Caliper Hoses and Both Wheel Speed Sensors are operating correctly and no repair is necessary.**

If you have already experienced this condition and previously paid for a repair, you may be eligible to receive a reimbursement. Visit www.fcarecallreimbursement.com to submit an online reimbursement request. You may also complete the enclosed Customer Reimbursement Claim Form and send your original receipts, invoices and/or repair order to the following address for reimbursement. Your claim will be acted upon within 60 days of receipt:

FCA US LLC Customer Center
P.O. Box 21-8004
Auburn Hills, MI 48321- 8004
Attn: Reimbursement

If you have questions or need any assistance, please contact your dealer or the FCA US LLC Customer Care. FCA US LLC Customer Care is available 24 hours a day / 7 days a week. They can be reached at: 1-877-426-5337 (1-877-IAM-Jeep).

Please keep this letter in your glove box along with your vehicle's other warranty information for future reference if necessary. This warranty extension applies only to the Front Brake Caliper Hoses and Both Wheel Speed Sensors condition described above; the other terms and the "What's Not Covered" items of your warranty remain the same as stated in your Warranty Information book.

FCA US LLC is taking this action to demonstrate its commitment to your continued satisfaction.

FCA US LLC