



NUMBER: 23-017-17

GROUP: Body

DATE: March 31, 2017

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 17-028. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Gap Between Door Trim Panel And Inner Belt Molding

OVERVIEW:

This bulletin involves measuring both rear door panel gaps and possibly replacing the rear door trim panels and inner belt moldings that measure out of specifications.

MODELS:

2017 (DS) RAM 1500 Pick Up

NOTE: This bulletin applies to vehicles within the following markets/countries: LATAM and NAFTA.

NOTE: This bulletin applies to vehicles built on or after January 08, 2017 (MDH 0108XX) and on or before January 12, 2017 (MDH 0112XX).

SYMPTOM/CONDITION:

The customer may comment there is a bulging gap between either the left, right or both rear door trim panels and the inner belt moldings.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the Inspection Procedure.

INSPECTION PROCEDURE:

1. Fully open the left or right rear doors and lower the windows.

2. Using a feeler gauge, measure at the center of the window opening between the door panel and inner belt molding (ensure it is perpendicular to the door) ([Fig. 1](#)).



Fig. 1 Measuring Gap

3. Are the gaps between the door panels and inner belt moldings greater than 3 mm (.11 in.) ([Fig. 2](#))?
 - a. YES >>> Continue to the Repair Procedure. Proceed to [Step #1](#).
 - b. NO >>> This bulletin does not apply. Normal diagnosis should be performed. This bulletin has been completed, use LOP (23-51-17-9A) to close the active RRT.

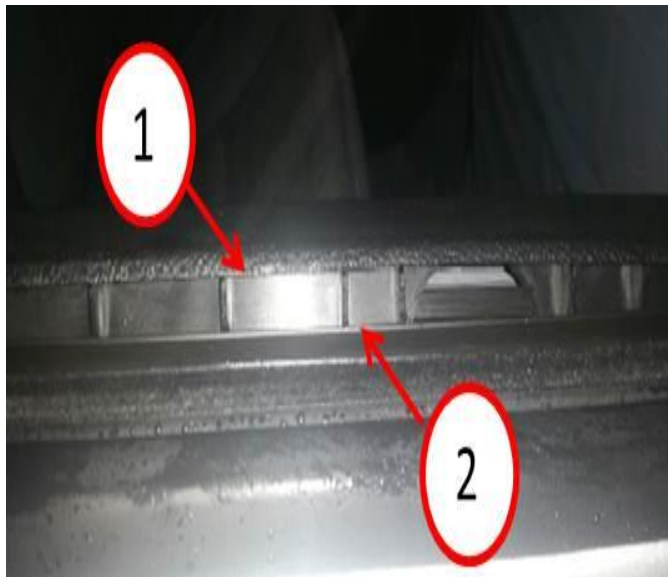


Fig. 2 Door Panel And Belt Line Gap

- 1 - Door Trim Panel
 - 2 - Inner Belt Molding
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PARTS REQUIRED:

Qty.	Part No.	Description
1	55112372AI	Rear Door Belt Inner (Lt or Rt)
1 (AR)	1EA50DX9AD	Right Rear Door Trim Panel
1 (AR)	1EA51DX9AD	Left Rear Door Trim Panel
1 (AR)	1VY521A8AG	Right Rear Door Trim Panel
1 (AR)	1VY521X9AG	Right Rear Door Trim Panel
1 (AR)	1VY531X9AG	Left Rear Door Trim Panel
1 (AR)	1VY521U7AG	Right Rear Door Trim Panel
1 (AR)	1VY531U7AG	Left Rear Door Trim Panel
1 (AR)	1VY531A8AG	Left Rear Door Trim Panel
3 (Per Door)	55075139	Door Trim Clips

REPAIR PROCEDURE:

NOTE: Replace only the inner belt moldings and door panels that fail the gap measurement test in the Inspection Procedure.

1. Remove the inner belt molding and replace inner belt molding(s) and door panel(s) with a gap measuring greater than 3 mm (.11 in). Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info>23 - Body/Doors - Rear/Molding, Door Belt, Inner/Removal/Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
23-51-17-9A	Measure Rear Door Panel to Belt Line Gap - Inspect (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.2 Hrs.
23-51-17-9B	Rear Door Panel and Belt Inner, One Side - Inspect and Replace (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.3 Hrs.
23-51-17-9C	Rear Door Panel and Belt Inner, Both Sides - Inspect and Replace (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.6 Hrs.

FAILURE CODE:

ZZ	Service Action
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