



NUMBER: 23-052-17

GROUP: 23 - Body

DATE: November 22, 2017

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 17-107. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN's HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Liftgate Glass May Break

OVERVIEW:

This bulletin involves installing tape to the liftgate glass.

MODELS:

2015 - 2017 (ZD) Dodge Viper

NOTE: This bulletin applies to vehicles within the following markets/countries: NAFTA and EMEA.

NOTE: This bulletin applies to vehicles built on or after May 19, 2015 (MDH 0519XX) and on or before August 08, 2017 (MDH 0808XX) equipped with the ACR Package (Sales Code ALG) or the Time Attack Group 2.0 (Sales Code ALM) and an Aero Wing (Sales Codes MXM, MXN, MXH, MES, ME1 and MBH).

SYMPTOM/CONDITION:

Customers may experience the liftgate glass may break if the rear defogger - Electric Backlight (EBL) has been turned on. This is caused from the carbon fiber contacting the EBL grid.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair.

PARTS REQUIRED:

Qty.	Part No.	Description
1 (AR)	05019054AA	Mopar Anti Squeak Tape

NOTE: One roll of Mopar Anti Squeak Tape will service four vehicles.

REPAIR PROCEDURE:

1. Open the liftgate.
2. Using isopropyl alcohol and a rag, clean the two areas on the glass (Fig. 1) .



Fig. 1
Areas To Clean

3. **NOTE: Use a trim stick or equivalent tool to open the gap between the glass and the carbon fiber (Fig. 2) if needed before applying tape to glass. The Anti Squeak Tape must not be placed beyond the defogger grid for appearance purposes.** Cut two pieces of Mopar Anti Squeak Tape 19 mm (.75 in) and apply to glass (Fig. 3) .



Fig. 2
Trim Sticks Opening Gap



Fig. 3
Tape Applied

- 4. Smooth out the tape using an a trim stick or equivalent tool to ensure adherence to the glass.
- 5. Close the liftgate.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
23-30-12-93	Inspect Gap Between Glass and Liftgate Assembly (2 - Skilled)	6 - Electrical and Body Systems	0.2 Hrs.
23-30-12-94	Inspect Gap and Apply Anti-Squeak Tape (2 - Skilled)	6 - Electrical and Body Systems	0.3 Hrs.

FAILURE CODE:

ZZ	Service Action
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