



NUMBER: 23-050-17

GROUP: 23 - Body

DATE: November 16, 2017

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 17-104. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN's HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Fifth Wheel Hitch Was Not Installed

OVERVIEW:

This bulletin involves installing a fifth wheel hitch.

MODELS:

2018 (D2) RAM 3500 Pickup

NOTE: This bulletin applies to vehicles within the following markets/countries: NAFTA.

NOTE: This bulletin applies to vehicles built on or after August 03, 2017 (MDH 0803XX) and on or before September 20, 2017 (MDH 0920XX) equipped with a 5TH Wheel/ Gooseneck Towing Prep Grp (Sales Code AHU).

SYMPTOM/CONDITION:

Some vehicles were built without a MOPAR 30K Direct MNT 5th Wheel Hitch (Sales Code XNH) installed.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair.

PARTS REQUIRED:

Qty.	Part No.	Description
1	82215769	30K 5th Wheel Hitch

REPAIR PROCEDURE:

NOTE: After installing the hitch, leave the installation instructions and any unused trim ring covers inside the vehicle for the customer. The instructions contain important information such as hitch maintenance.

1. Assemble the fifth wheel hitch. Ensure that all instructions included in the Mopar Hitch Kit (#82215769) are followed during the repair.
2. Install the trim rings on the bed (If Needed).
3. Install the fifth wheel hitch on the bed.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
23-99-51-91	Hitch, 5th Wheel - Assemble and Install (0 - Introduction)	6 - Electrical and Body Systems	0.5 Hrs.

FAILURE CODE:

ZZ	Service Action
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