



NUMBER: 08-106-17

GROUP: 08 - Electrical

DATE: November 2, 2017

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SUBJECT:

Premature Low Beam Headlamp Bulb Failure

OVERVIEW:

This bulletin involves replacing both low beam headlamp bulbs.

MODELS:

2014 - 2017 (VF) RAM ProMaster

NOTE: This bulletin applies to vehicles within the following markets/countries: NAFTA.

NOTE: This bulletin applies to vehicles built on or before April 17, 2017 (MDH 0417XX).

SYMPTOM/CONDITION:

Customers may experience premature low beam headlamp bulb failure(s).

DIAGNOSIS:

If the customer describes the symptom/condition listed above, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
2	L0000H7SLL	Super Long Life Headlamp Bulb - H7SLL

REPAIR PROCEDURE:

1. Remove and discard both low beam headlamp bulbs. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info> 08 - Electrical/8L - Lamps and Lighting/Lamps/Lighting - Exterior/Unit, Front Lamp/Removal.
2. Install new low beam headlamp bulbs. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info> 08 - Electrical/8L - Lamps and Lighting/Lamps/Lighting - Exterior/Unit, Front Lamp/Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
08-50-32-93	Headlamp Bulbs, Replace Both Left And Right (0 - Introduction)	6 - Electrical and Body Systems	0.6 Hrs.

FAILURE CODE:

ZZ	Service Action
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