9003809 11/01/2017 MY17 DS

GPOP - Issue Review System

Part Number: 68340289A\$, 68340261A\$

Part Description: Pinion Bearing

Issue Customer complaint of growling/groaning/grinding noise (not whine) from rear axle.
Description: Inspect pinion bearings for spalling. If spalling is found, replace the axle assembly without removing bearing cup from the housing.
Please contact Ashley Gerebics at cell: (248) 472-6524 to arrange fast tracking of the axle to FCA. If no response in 15 minutes, proceed with repair.

Contact us at CAGRIS@Chrysler.com for feedback related ONLY to this GPOP Tech Tip. Please include the Part Number(s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.