



**NUMBER:** 21-049-17

**GROUP:** 21 - Transmission and Transfer Case

**DATE:** November 18, 2017

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**THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 17-105. ALL APPLICABLE UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.**

**SUBJECT:**

Incorrect Transmission Oil Level Indicator

**OVERVIEW:**

This bulletin involves inspecting and replacing the transmission oil level indicator (dipstick) if needed.

**MODELS:**

2018	(D2)	RAM 3500 Pickup
2018	(DJ)	RAM 2500 Pickup

**NOTE:** This bulletin applies to vehicles within the following markets/countries: NAFTA.

**NOTE:** This bulletin applies to vehicles built on October 11, 2017 (MDH 1011XX) equipped with 6.7L I6 Cummins Turbo Diesel Engine (Sales Code ETK) and 6-Spd Automatic 68RFE Transmission (Sales Code DG7).

**SYMPTOM/CONDITION:**

During a new vehicle preparation, the technician may notice the transmission fluid level is low.

**DIAGNOSIS:**

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. **This RRT applies only to the vehicles on the RRT VIN list.**

**PARTS REQUIRED:**

Qty.	Part No.	Description
1	53034117AB	Indicator, Transmission fluid Level

**REPAIR PROCEDURE:**

1. Inspect the transmission oil level indicator (dipstick) for part number 53034117AB, see (Fig. 1) .



**Fig. 1**  
**Location Of Part Number On Oil level Indicator**

2. Does the oil level indicator have part number 53034117AB?
  - YES >>> This bulletin has been completed. Use inspection LOP (21-10-17-90) to close the active RRT.
  - NO >>> Replace the oil level indicator with the correct part (53034117AB).

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Skill Category	Amount
21-10-17-90	Indicator, Transmission Fluid Level - Inspect and/or Replace (0 - Introduction)	2 - Automatic Transmission	0.2 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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