



GROANING NOISE FROM DOORS

This Service Information bulletin replaces SI B51 10 16 dated March 2016

What's New:

- Added production locations/dates
- Clarified Cause
- Moved Procedure to attachment.
- Added Tape, Anti-static cleaner and lubricant

New information provided by this revision is preceded by this symbol .

MODEL

F30 (3 Series Sedan)	F31 (3 Series Sport Wagon)	F80 (M3 Sedan)	
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Produced:

- Regensburg up to 11/5 2015 (F30/F80) (Identified with a "P" or "J" as the 11th digit of the VIN)
- Munich up to 11/16/2015 (F30/F31) (Identified with a "F" or "K" as the 11th digit of the VIN)
- Rosslyn up to 1/15/2016 (F30) (Identified with an "N" as the 11th digit of the VIN)

SITUATION

A groaning noise is heard from any of the doors when driving over rough road surfaces.

CAUSE

Excessive friction between window guide and door opening. Situation is worsened by:

- Option SA 760 high-gloss shadow line
- High ambient temperature
- Uneven driving surface

CORRECTION

Replace window guides on affected door, if not updated version.

UPDATE! **PROCEDURE**

For conditions that are similar to the situation described:

Follow procedure detailed in Window Guide Noise Elimination procedure attached.

PARTS INFORMATION

Part Number	Description	Quantity
F30, F31, F80		
51 33 7 414 531	Window guide, front left	As needed
51 33 7 414 532	Window guide, front right	As needed
F30, F80		
51 35 7 414 533	Window guide, rear left	As needed
51 35 7 414 534	Window guide, rear right	As needed
F31		
51 35 7 414 535	Window guide, rear left	As needed
51 35 7 414 536	Window guide, rear right	As needed
UPDATE! 83 19 9 407 798	Teflon tape	As needed
UPDATE! 51 91 0 033 068	BMW Anti-static cleaner	As needed
83 19 2 157 321	Lubricant	As needed

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.



Note: Only one "Main Work" labor operation can be claimed per repair visit with a claim submission.

Defect Code:	51 33 09 39 00	Front window guide
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Repairing One Front Side

Labor Operation:	Labor Allowance:	Description:
51 32 211	Refer to KSD2	Replacing rubber guide for left or right front door window (Main Work)
Or:		

51 32 711	Refer to KSD2	Replacing rubber guide for left or right front door window (Plus work- vehicle already in workshop)
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Or:

Repairing Both Front Sides

Labor Operation:	Labor Allowance:	Description:
51 32 212	Refer to KSD2	Replacing rubber guide for both front door windows (Main work)
Or:		
51 32 712	Refer to KSD2	Replacing rubber guide for both front door windows (Plus work- vehicle already in workshop)

And/Or:

Defect Code:	51 34 04 39 00	Rear window guide
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Repairing One Rear Side

Labor Operation:	Labor Allowance:	Description:
51 34 211	Refer to KSD2	Replacing rubber guide for left or right rear door window (Main work)
Or:		
51 34 711	Refer to KSD2	Replacing rubber guide for left or right rear door window (Plus work- vehicle already in workshop)

Or:

Repairing Both Rear Sides

Labor Operation:	Labor Allowance:	Description:
51 34 212	Refer to KSD2	Replacing rubber guide for both rear door windows (Main work)
Or:		
51 34 712	Refer to KSD2	Replacing rubber guide for both rear door windows (Plus work)

ATTACHMENTSView PDF attachment [Attachment A-Window Guide Noise Elimination B51 10 16](#).

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