



VDC (PORT-INSTALLED) ACCESSORIES: DEFECTS IN MATERIAL OR WORKMANSHIP OR NOT INSTALLED

MODEL

All			
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INFORMATION

There are two categories of optional vehicle equipment that can pre-ordered and installed on a new BMW vehicle, specifically:

1. Packages and/or Options (In conjunction with Vehicle Production)
2. BMW Approved Accessories (Post-Vehicle production)

This bulletin specifically addresses item # 2, BMW approved accessories, which by their nature are designed for “post-vehicle production” installation, either by:

- BMW’s Vehicle Distribution Center (Available for pre-order and VDC install); or at a
- BMW authorized center (Pre-ordered items not available for VDC install or additionally requested items being installed prior or during the new vehicle customer delivery).

When BMW Approved Accessories are pre-ordered, they will show on the:

- Vehicle’s Monroney Label; the
- Option Information section in the DCSnet Warrant Vehicle Inquiry; and the
- Option/Retrofit tab in the key reader’s ISPA Light application.

SITUATION

Occasionally, you may receive a new BMW vehicle where the “pre-ordered” BMW approved accessory was a VDC installation and that accessory either has:

- A. Installation-related material and/or workmanship concerns; or it was
- B. Partially or not fully installed in error.

PROCEDURE

This Service Information bulletin introduces a new DCSnet claim submission procedure (Defect Code with Vendor Code/ID) that is immediately available to submit claims to address Situation items “A” and “B” listed above.



Note: The situation described above only applies to new vehicles in your center’s inventory (No in-

service date) or vehicles that were very recently delivered to a customer or put into service (In-service date assigned/RDR).

Age/Mileage	Up to 100 miles	101 to 50,000 miles
In-stock vehicles to recently delivered	Defect Code: 85800202VI	Normal claim entry
Fully after vehicle delivery, up to and including month 48*	Normal claim entry	Normal claim entry

*All other "covered" accessory failures that occur over time and mileage that require repair are handled through normal claim entry as applicable (including those installed after vehicle delivery or sold over-the-counter).

PARTS INFORMATION

As applicable.

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks for new vehicles in your center's inventory (No in-service date) or vehicles that were very recently delivered (up to 100 miles).

Reimbursement for these repairs will be via normal claim entry utilizing the following information:

Defect Code:	85800202VI	In-stock/Recently Delivered Vehicle Accessories
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Note: The vendor code/ID are the letters "V" and "I."

Refer to KSD2 for the corresponding flat rate labor operations (including work time as necessary) and the FRU allowances and/or the accessory's installation instructions for other time allowance guidance.

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