



S63 HIGH-PRESSURE FUEL PUMPS (HDP): LIMITED WARRANTY EXTENSION TO 10 YEARS/120,000 MILES

MODEL

E70 (X5 M) (S63 Engine) Model Year 2012 produced 4/1/2011 to 3/19/2012	E71 (X6 M) (S63 Engine) Model Year 2012 produced 3/28/2011 to 3/28/2012		
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The "Model" information above is for informational purposes only, it is not the only deciding factor.

To determine vehicle eligibility and that this coverage applies, always perform a VIN-specific DCSnet Warranty Inquiry first.

Please refer to the "Eligible Vehicles" section of this bulletin for further details.

INFORMATION

For the eligible vehicles, BMW of North America, LLC ("BMW NA") is extending the limited warranty for the vehicle's **high-pressure fuel pumps (HDP)** to:

- **10 years/120,000 miles as determined by the vehicle's original in-service date**



- Item #1 (Left and/or right bank/side): This "component-specific" limited warranty extension applies to defects in materials or workmanship.
- This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.



Note: This bulletin is notice of a "limited warranty extension." This is **NOT** a notice of a Recall or Service Action.

There is no immediate repair required unless the BMW vehicle is currently experiencing this problem.

Customer Notification Letter – VIN and Component-specific Warranty Extension

Even though this is NOT a Recall, BMW NA will be sending VIN-specific customer notification letters in a phased release.

ELIGIBLE VEHICLES

To assist you in identifying those vehicles that have this “component-specific” extended limited warranty coverage, the DCSnet Warranty Vehicle Inquiry will be updated with the VIN and Component-specific “Vehicle Comment” shown below:

For this vehicle, the high-pressure fuel pumps (HDP - left and right side) limited warranty for defects in materials or workmanship has been extended to 10 year/120,000 mile as determined from the original in-service date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks. Please see SI B01 06 17 (DC 13 51 90 01 00).



Note: Before performing a repair and submitting a claim, first confirm that the vehicle has the above

“Notice of Limited Warranty Extension” in the DCSnet Warranty Inquiry “Vehicle Comments” section.

The “model year” production start (SOP) and end date (EOP) for a specific “model variant” within a “Series” will vary, please do not use a vehicle’s production date as the sole determinant for this coverage.

If you have related eligibility and/or coverage questions, please send an e-mail with the VIN(s) and your questions to the appropriate regional “questions” e-mail address prior to performing any repairs.

PARTS INFORMATION



Note: Please refer to the Electronic Parts Catalog (ETK/EPC), using the customer’s VIN to

locate the applicable replacement part numbers.

- Only order these parts in the quantities needed to address customers’ vehicles that have confirmed failures
- **“Only in conjunction with” parts:** When applicable, if ETK/EPC item identifies additional part(s) that must also be replaced/installed “in-conjunction” with performing a covered repair, these “required” additional items are also covered under the terms of this extended limited warranty.
- Also refer to ETK/EPC and the repair instructions for onetime-use fasteners/screws and other information regarding repair-related gaskets, seals, fluid and/or lubricants that also need to be replaced/used and claimed.

WARRANTY INFORMATION

The high-pressure fuel pumps (HDP: left and right) component-specific limited warranty extension to 10 years/120,000 miles applies to “eligible US-specification BMW vehicles” that are registered, operated and have their covered repair performed by an authorized BMW center in the United States (including Puerto Rico).

This coverage supersedes the coverage that is provided under the BMW Certified Pre-Owned Program or any BMW Group Vehicle Service Contract that applies to the vehicle.

All other existing limited warranty coverage for the vehicle and other components has not changed.

Should one or both high-pressure pumps fail again, these component are covered by the remaining portion of

the extended limited warranty coverage period.

Non-Qualifying Repairs

Non-US specification vehicles, ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues are not covered under the terms of this limited warranty extension.

Qualifying Repairs - Claim Submission

Claim this work with the defect code and labor operations provided below.

Component Replacement(s) related to an Illuminated Malfunction Light and/or Stored Fault(s)

Defect Code:	1351900100	High-Pressure Fuel Pumps (HDP) Limited Warranty Extension
Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Main work)
Or:		
00 00 556	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Plus work)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply(indicated in KSD2 as "Charging battery")
And, as necessary:		
61 00 006	Work time (WT)	Performing vehicle diagnosis – test module
And, as necessary:		
13 31 529	Refer to KSD2	Check delivery pressure of fuel pump

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Work time labor operation code 61 00 006 is not considered a Main labor operation; however, it does require an individual punch time and an explanation on the repair order and in the claim comments.

And:

Replacing the Left Side, Right Side or Both Sides

Labor Operation:	Labor Allowance:	Description:
13 51 668	Refer to KSD2	Replacing high pressure fuel pump, left (after vehicle diagnosis)
Or:		

13 51 672	Refer to KSD2	Replacing high pressure fuel pump, right (after vehicle diagnosis)
Or:		
13 51 673	Refer to KSD2	Replacing both high pressure fuel pumps (after vehicle diagnosis)

Or:

Component Replacement(s) not related to a Malfunction Light and/or Stored Fault(s)

Defect Code:	1351900100	High-Pressure Fuel Pumps (HDP) Limited Warranty Extension
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Replacing the Left Side

Labor Operation:	Labor Allowance:	Description:
13 51 065	Refer to KSD2	Removing and installing or replacing left high pressure fuel pump (Main work)
Or:		
13 51 665	Refer to KSD2	Removing and installing or replacing left high pressure fuel pump (Plus work)

If you are using a Main labor code for another repair, use the Plus code labor operation 13 51 665 instead.

Or:

Replacing the Right Side

Labor Operation:	Labor Allowance:	Description:
13 51 070	Refer to KSD2	Removing and installing or replacing right high pressure fuel pump (Main work)
Or:		
13 51 670	Refer to KSD2	Removing and installing or replacing right high pressure fuel pump (Plus work)

If you are using a Main labor code for another repair, use the Plus code labor operation 13 51 670 instead.

Or:

Replacing Both Sides*

Labor Operation:	Labor Allowance:	Description:
13 51 120	Refer to KSD2	Remove and install/replace both high pressure fuel pumps (Main work)

Or:		
13 51 720	Refer to KSD2	Remove and install/replace both high pressure fuel pumps (Plus work)

If you are using a Main labor code for another repair, use the Plus code labor operation 13 51 720 instead

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

And, as necessary:

Sublet – Bulk Materials

Sublet Code 4	See sublet reimbursement calculation below	Reimbursement for the repair-related bulk materials (BMW part number(s), please do not use the part numbers for claim submission)
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Sublet reimbursement calculation for claiming the “used quantities” of repair-related bulk materials (BMW part numbers) is at dealer net plus your center’s handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

Overlapping Labor Procedure – Other Repairs

If invoicing the KSD2 flat rate labor operation codes for other repair work results in overlapping labor, for those flat rate labor operations that are affected, you can now:

- Replace the stated KSD2 “FRU allowance” with a “reduced FRU value” to eliminate the overlapping labor.

For help in identifying the overlapping labor, please refer to the AIR FRU Plausibility Check (Overlapping Labor Tool) that is located in the AIR Client.

Eligible other repair work being claimed under a different defect code will require separate punch times.

On the repair order and in the claim comment section, please identify and itemize those labor operations being claimed with a “reduced FRU value.”

Previous Customer-pay Repairs – Limited Warranty Extension Reimbursement

Under this extended limited warranty, BMW of North America, LLC (“BMW NA”) will provide reimbursement for “qualifying customer-pay repairs” that were performed on an eligible vehicle **prior** to the release of this component-specific limited warranty extension.

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs that do not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

Requesting Reimbursement for a Previous Repair that Qualifies

For a customer to request reimbursement for a “qualifying customer-pay repair” performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please have him/her submit his/her reimbursement request “online” at www.BMW-RP.com under the following reference:

- **B-ELWR 2017 S63 High-Pressure Fuel Pump (HDP) 10Y120M**

Reimbursement Request Procedure

The online process is initiated by attaching/sending “PDF files” of the supporting documentation for the “prior repair.”

The website, the customer-pay reimbursement attachment to this bulletin and the soon to be mailed customer letters all provide information as to “what” documentation is needed to be supplied to support a prior repair.

Alternative methods to request reimbursement, either through the mail or by fax, are also provided.

A copy of the “Customer-pay” reimbursement attachment may be printed and provided to the customer.

ATTACHMENTS

View PDF attachment [B010617 Prior Customer-pay Repairs](#).

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