VOLVO CAR
SERVICE AND PARTS BUSINESS

Technical Journal

TITLE:

Engine Remote Start not working intermittently

REF NO:	ISSUING DEPARTMENT:	CAR MARKET:	
TJ 33217.1.2	Technical Service	United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2017-12-05	STATUS DATE: 2017-12-11
FUNC GROUP: 3300	FUNC DESC: Starting system	Page 1 of 2	

"Right first time in Time"

Attachment

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
246	BR	B1FPHEV					2018-2018		-	201717-999952
256	BR	B1FPHEV					2018-2018		-	201717-999952

CSC Customer Symptom Codes

Code	Description
EF	Engine Remote Start (ERS)/Does not work

VST Operation Number

DTC Diagnostic Trouble Codes

Rows beginning with * are modified
Note! If using a printed copy of this Technical Journal, first check for the latest online version.

Text

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DESCRIPTION:
Customer may report that the Engine Remote Start (ERS) function will not work or only works intermittently from the Volvo On Call mobile app.

NOTE: This only applies to the model year 2018 T8 models listed.

SERVICE:
* Corrected software is now available in Total Upgrade, Service 2.0, and PDS software packages. To fix this concern perform the appropriate software according to TJ 31543.

VEHICLE REPORT:
Yes, please submit a Vehicle Report if the service solution(s) described in this TJ has no effect. Use concern area “Vehicle Report” and sub concern area “Support needed”, use function group 3300.