



R17ZB

IMPORTANT SAFETY RECALL NOTICE

NHTSA Recall Number: 17V-510 School Bus

DATE: September 18, 2017

TO: U.S. Dealers

SUBJECT: Recall R17ZB, C E White QS11 Series Convertible School Bus Seat With D-Ring Mounting Stud

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Blue Bird Body Company has decided that a defect which relates to motor vehicle safety exists in certain model year 2015-2019 Vision School Buses manufactured from July 18, 2014, through July 19, 2017, and certain model year 2018-2019 All American School Buses manufactured from November 28, 2016, through July 25, 2017. On the subject buses, C. E. White Company, a Subsidiary of Hickory Springs Manufacturing Company (HSM), has determined that a defect which relates to motor vehicle safety potentially exists in QS11 Convertible School Bus Seats.

Blue Bird has determined that all QS11 Convertible School Bus Seats supplied by C E White/HSM Solutions contain a defect, which in the event of a rear collision, may result in occupant injury. These seats were manufactured with integral D-Ring mounting studs in the upper area of the seat back frame. The upper seat area where the mounting studs are located may not provide an adequate padding for the seat occupant. Blue Bird has determined that in a rear end collision by a larger vehicle, there is a potential for increased risk of injury or death, to the passenger seat occupant(s). In a rear crash event, the occupant's head may contact the D-Ring mounting stud, if the occupant is sitting in a position on the seat, which places the back of the head in-line with the D-Ring mounting stud.

To correct this condition, HSM will ship a repair kit along with repair instructions on how the repair must be conducted to affected owners. The expected out of service time necessary to affect repairs is 5 minutes, per seat. HSM will reimburse the cost of repairs relating to this recall, including both parts and labor, at no cost to the vehicle owner. Parts for this recall are currently available and the recall remedy should be performed immediately.

If our records indicate bus(es) subject to this recall were delivered in your service area, a list of affected bus(es) will be enclosed. The bus(es) will be identified by Blue Bird Body Number and Vehicle Identification Number (VIN) on the enclosed yellow cover sheet. **Dealers should verify correct owners and assure that complete mailing and shipping addresses are provided for each listed owner.**



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If you have in your possession or have sold a bus that was purchased from another dealer that may be affected by this recall, please notify me at 478-822-2242 or lisa.hancock@blue-bird.com.

C E White/HSM will notify Blue Bird Campaigns Administration of the completion of the recall.

The C E White/HSM contact for this recall campaign is as follows:

Beth Utz

Customer Service Agent

HSM Transportation Solutions

417 N. Kibler Street

New Washington, OH 44854

Phone: 419-492-2157 ext. 243 | Fax: 419-492-2544

bautz@hsm solutions.com

If HSM Solutions does not provide service repair kits, you may contact Blue Bird Body Company Recall Administration at 478-822-2242.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Dealers are reminded of their responsibilities under Section 154 of The National Traffic and Motor Vehicle Safety Act of 1991. Dealers are required to complete modifications on units in their inventory before delivering to the final owner. Reference Blue Bird Body Company Distributor Memo No. 42-92.

Questions regarding this recall campaign should be directed to me at (478) 822-2242 or lisa.hancock@blue-bird.com.

Sincerely,

Lisa Hancock

Corporate Recall Administrator

Blue Bird Corporation

402 Blue Bird Blvd, Fort Valley, Georgia 31030

Phone 478.822.2242

lisa.hancock@blue-bird.com