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IMPORTANT:
Refer to the following matrix to determine the technician certification requirements for each specific Safety Recall or Service Campaign.
Special Courses and Additional Requirements are noted in the two columns on the far right.
Refer to the Dealer Letter of the specific Safety Recall or Service Campaign for more information.

Certification Level Requirement

Safety Recall and Service Campaign - Technician Certification Requirements

Safety Recall or Service Campaign	Description	Maint	EG	Cert	CH	EL	EG	DT	Expert CH	EL	НҮ	Mast	MDT	Special Courses	Additional Requirements
Safety (Noncompliance) Recall HOW LSC HOT	Certain 2018 C-HR Electronic Parking Brake Reflash Certain 2018 Campy Rear Wheel Arch Sealer Gan		✓	V	✓ ✓	✓ ✓	< /a>	·		·	V	✓ ✓	✓		
LSC HOT Safety Recall HOU SSC HOP	Certain 2018 Camry Rear Wheel Arch Sealer Gap Certain 2016 Prius Inverter Assembly Replacement Certain 2017 Yaris Instrument Panel Wire Harness		É	-	Ť	<i>\</i>	,	·	·	·	✓ ✓	✓ ✓	<i>'</i>		
LSC HON	Certain 2018 C-HR Rear Bumper Garnish	/	1	/	1	1	~	1	1	/	_	~	·	SC17A	All technicians in staffmaster are eligible to
LSC HOJ	Certain 2007-2014 FJ Cruiser Fuel Tank		-	/	-	-	_	~	_	~	~	_	·	30277	perform this repair with the completion of SC:
LSC HOL	Certain 2007-2014 17 Cruiser Fulls Fulls Certain 2018 C-HR Parking Brake Cover	~	·	1	1	1	·	·	/	·	/	/	·	SC17A	All technicians in staffmaster are eligible to
Safety Recall HOS	Certain 2008-2016 Landcruiser Driver Airbag Assembly	\vdash	\vdash				L			_ <		· /	· ·		perform this repair with the completion of SC:
LSC HOF	Certain 2005-2010 Tacoma, 2005-2008 Sequoia, and 2007-2008 Tundra CRC Application	✓	1	~	1	1	~	1	✓	·	~	·	·	SC17A	
Safety Recall H0H Safety Recall H0M	Certain 2016-2017 Tacoma Crankshaft Position Sensor Certain 2016 Camry and 2016 Avalon CV Axles		✓	_			1	_				V	<i>\</i>		
Safety Recall G04	Certain 2011-2016 Sienna Power Sliding Door					~				1		1	·	SRG04	SRG04 Instructor Led course from the Region
Safety Recall HOK Emission Noncompliance	Certain 2016 Tundra Knee Airbag Bolts		✓	~	1	1	~	~	~	~	~	~	~		
Recall HOI Safety Recall HOG	Certain 2018 C-HR Emission Label Installation Certain 2016-2017 Tacoma Rear Differential Leak		~	✓	✓ ✓	1	~	~	V	✓	~	V	·		
Safety Recall HOC SSC HOE	Certain 2016-2017 Yaudria Bumper Reinforcement Brackets Certain 2016-2017 MY Mirai Fuel Cell System Updates		✓ ✓	V	1	1	/	/	· /	/	✓ ✓	<i>'</i>	· /		
SSC HOD SSC GOY	Certain 2010-2017 Will Will a Her Cell system Opusies Certain 2016 Scion i A & 2017 Toyota Yaris i A Certification Label Certain 2006-2008 MY RAV4 Muffler Inspection		·	·	· ·	~	·	·	· /	·	·	·	· /		
LSC GOX	Certain 2006-2008 MY RAV4 Muttier inspection Certain 2016 MY RAV4 & RAV4 HV Power Rear Hatch ECU Certain 2016 Avalaon and Certain 2017 Camry		1	✓	1	1	✓	✓	·	✓	✓	7	<i>'</i>		Expires November 30, 2019
Safety Recall G05	Incorrect Passenger Knee Airbag Fasteners		_	_	-	-	_	_	_	·	_	·	·		Euroises Ostober 21, 2010
LSC G02 SSC G0Z	Certain 2015-2016 Camry DSS ECU Update Certain 2017 MY Sienna Powertrain ECU Software Update		~	V	~	~	~	<i>'</i>	·	<i>'</i>	✓	<i>'</i>	<i>'</i>		Expires October 31, 2019
Safety Recall GOC Safety Recall GOW	Certain 2003-2006 MY Land Cruiser, 2005-2006 MY Sequoia, 2005-2006 MY Tundra, 2004-2006 MY 4Runner SRS ECU									✓ ✓		*	·		
•	Certain 2016 MY Prius Front Passenger Airbag	/	1	_	1	·	_	/	/	·	_	· ·	·		All technicians in staffmaster are eligible t
Safety Recall G01	Certain 2016 - 2017 MY Prius Parking Brake Cable Clip	Ľ	Ľ	*	Ť	Ť		•	•	•	•		•	SC17A	perform this repair with the completion of SC
Safety (Noncompliance) Recall G03	2016 MY Highlander Brake Fluid Reservoir Sensor Connector		✓	✓	1	1	~	~	✓	~	~	✓	✓		
afety Recall GOP/GOR/HOA	Certain 2006-2011 MY Yaris Hatchback & 2007-2012 MY Yaris Sedan, 2009-2012 Corolla, 2009-2012 MY Matrix, 2008-2012 MY Scion xB, 2010-2012 4Runner, and									~		~	~		
Safety Recall FOS	2011-2012 Sienna Takata Airbag 2009-2012 MY RAV 4 & 2012-2014 MY Rav4 EV Ft. Wiper Arm Crank Arm		✓	V	~	~	~	~	~	·	~	·	V		
Safety Recall GOU Safety Recall GOS	2010 - 2012 MY Prius & Prius Plug-in Cutain Shield Airbag 2015 MY Yaris Front Strut Bearing Inspection				1				✓	✓		✓ ✓	< >		
Safety Recall G0V	2006-2011 MY RAV4 Rear Lower Suspension Arm No.1								~			✓	~	SCGOV SCGOVH	Technicians must also successfully complete SCGOV online and SCGOVH conducted by the
LSC GOT	Certain 2016 MY Prius Simple Advance Parking Guidance System		1	·	1	1	·	1	V	1	V	·	V		Regions.
Safety Recall GOM LSC GOL	2015-2016 MY Toyota Prius V Emission Control Information Label 2016 MY Scion iA Spare Tire Pressure Adjustment		√ √	1	1	1	V	V	V	V	V	V	V		
LSC GOK	2016 MY Scion iA Inspection and Adjustment of Coolant Concentration Certain 2016 MY Avalon, Avalon HV & Camry	\vdash	√	✓	√	√	/	✓	✓	✓	✓ ✓	·	✓ ✓		
Safety Recall GOJ Safety Recall GOI	Occupant Classification System (OCS) Certain 2016 MY RAV4 Brake Actuator Inspection/Replacement		\vdash		√		Ė		· /	Ė		·	·		
Safety Recall G0H	Certain 2016 MY Sienna Front Driver and Passenger Seat Belt Height Adjuster Replacement	L	~	✓	1	1	~	~	✓	~	~	~	~		<u> </u>
Safety Recall GOG Safety Recall GOF	2015-2016 MY Toyota Sienna Oxygen Sensor Replacement 2006-2012 MY Rav4, 2012-2014 Rav4 EV Rear Outboard Seatbelts	E	√ √	✓ ✓	√ √	√ √	✓ ✓	✓ ✓	✓ ✓	✓ ✓	✓ ✓	✓ ✓	✓ ✓		
Safety Recall GOE	Certain Model 2013 - 2016 MY Scion FR-S Ignition Key Interlock System (Automatic Transmission Models with Ignition Key ONLY)		·	·	1	1	·	·	·	·	·	·	·		
Safety Recall FOV	Certain 2013-2015 MY Avalon, Avalon HV Pre-Collision System						~	✓	✓	✓	~	~	~	SCFOV	
														50.00	*If inspection determines the vehicle requires
SSC FOU	Certain 2010 - 2014 MY Tacoma 2TR-FE Vehicles Exhaust Pipe Replacement for Catalytic Converter		'	*	✓	✓	1	√	✓	√	~	1	~		additional electrical repairs, it must be prefore by a technician who is expert or above
Safety Recall FOT	Catalytic Converter 2016 MY Tacoma Driver Knee Airbag Module Bolts 2013 2014 MY Briter V Software Undate for Mater Generator FCU and Bower		√	~	√	√	/	✓	✓	✓	✓	~	~		
Safety Recall FOR	2012-2014 MY Prius V Software Update for Motor Generator ECU and Power Management ECU 2007 MV Highlander Hubrid Engineer Software Update for Air Evel (A/E) Soncer	<u> </u>	<u> </u>	<u> </u>							~	~	~		
Safety Recall FOP	2007 MY Highlander Hybrid Engineer Software Update for Air Fuel (A/F) Sensor Monitoring	<u> </u>	✓	1	1	1	✓	✓	✓	✓	✓	✓	✓		
LSC FON	2014 MY Corolla Eco (2ZR-FAE) ECM Software Update for Variable Valve Lift Control		✓	✓	✓	1	~	~	~	~	~	✓	✓		
LSC FOM Safety Recall FOL	2011 MY Sienna 3rd Row Seat Back Panel Replacement 2004-2005 MY RAV4 Front Driver Airbag Inflator Module		✓	√	·	~	*	✓	·	✓ ✓	✓	✓ ✓	✓ ✓		
Safety Recall FOK Safety Recall FOJ	2015 MY Scion tC Vehicles Rear Suspension Arm 2014-2015 Model Year RAV4, 2015 Highlander and Highlander HV, and 2015				✓				·			·	< <		
Safety Recall FOI	Camry and Camry HV Vehicles 2012 - 2014 MY RAV4 Electric (EV) EV Traction Motor Assembly										~	· /	· /	012D	
Safety Recall FOH	2012 - 2015 MY Yaris Hatchback Headliner Replacement		·	·	1	1	·	·	✓	·	✓ ✓	·	✓ ✓		
Safety Recall FOG	TRD Accessory Wheels and Light Truck Tires Tire and Loading Information Label 2015 Model Year Yaris	-	Ė	_	·		•	•	· ·	•	,	· ·	· ·		
Safety Recall FOF	Rear Axle Hub Bearing Torque Confirmation Certain 2014 Model Year FJ Cruiser Vehicles		\vdash		·				·			· ·	·		
Safety Recall FOE	Steering Intermediate Shaft Assembly Certain 2011-2012 Model Year Avalon Vehicles		\vdash		~	✓			*	1		·	·		
Safety Recall FOD Safety (Noncompliance)	Premium Audio System - Rear Sub-Woofer Certain 2014 and Early 2015 Model Year Prius V Vehicles	-	┢			*						·			
Recall FOC	Occupant Classification System (OCS) Sensor Certain 2012-2013 Model Year Prius C and Yaris Hatchback Vehicles	-	┢				*	✓	✓	·	~	·	·		
LSC FOB	Occupant Classification System (OCS) Sensor		⊢							~		✓	~		
LSC F0A	Certain 2012-2014 Model Year Tundra and Sequoia Vehicles ECM Software Update		✓	1	~	~	~	~	~	~	~	✓	✓		
Safety Recall E07	Certain 2015 MY Sienna Vehicles Second Row Overhead Assist Grips Certain 2014 Model Year Avalon, Avalon Hybrid, Camry, and Camry Hybrid						~	~	~	~	~	~	~		
Safety Recall E05	Vehicles		L		1				~			✓	~		
Safety Recall E04 – High Absolute Humidity	Certain 2003 – 2005 Model Year Corolla, Corolla Matrix, and Tundra Vehicles Front Passenger Airbag Inflator Module									~		~	✓	SC13B	
LSC E03	Certain 2012-2014 Model Year Camry Vehicles	-	_	1	1	1	_	√	1	1	_	_	/		
	U760 ATM ECM Software Update Rear Leaf Spring Replacement		Ť	· ·		~	*	*		*	•		·		Remedy launched for vehicles in Boston, Ne
Safety Recall E02	Certain 2005 - 2011 Model Year Tacoma Certain 2014 MY Avalon, Camry, Highlander and Sienna Vehicles Equipped with		L		~				~			~	· ·		York, CAT, Cincinnati, Denver, Portland an
Safety Recall E01	2GR-FE Engine – Potential Fuel Delivery Pipe Leak		✓	✓	1	1	~	✓	✓	~	~	✓	✓		
Safety Recall EOZ	Certain 2014 Model Year Tundra Double Cab and CrewMax Vehicles Curtain Shield Airbag						✓	✓	✓	~	~	✓	✓		
Safety (Noncompliance) Recall EOY	Certain 2014 MY FJ Cruiser Trail Teams Ultimate Edition Package Lower Ball Joint Bolt				1				✓			✓	✓		
Safety (Noncompliance) Recall EOX	Certain 2008-2014 MY Tacoma and FJ Cruiser TRD Accessory Wheels and Toyota Recommended LT Tires		✓	✓	✓	✓	✓	~	~	~	~	✓	✓		
Safety (Noncompliance) Recall EOW	Certain 2014 Model Year Sienna Vehicles Transmission Shift Control Cable		✓	✓	1	1	✓	✓	V	✓	✓	✓	V		
LSC EOU Safety Recall EOT	2007-2011 MY Camry Hybrid Vehicles Brake Reservoir Tank Replacement Certain 2014 Model Year Highlander and Highlander HV Passenger Seatbelt						/	1	✓ ✓	/	/	< ×	< <		
pecial Service Campaign ESS	Selectable Force Limiter – Software Update Certain 2004-2011 Model Year Sienna 2WD Vehicles Equipped w/ a Spare Tire -		1	/	1	1	/	1	/	1	/	~	/		
Safety Recall EOS	Excessive Corrosion of the Spare Tire Carrier Cable Certain 2004-2011 Model Year Sienna 2WD Vehicles Equipped w/ a Spare Tire -		1	/	1	1	/	1	/	1	/	~	/		
Safety Recall EOR	Excessive Corrosion of the Spare Tire Carrier Cable 2014 Model Year Highlander Vehicles		1	/	1	_	_	1	/	1	_	_	/		
LSC EOP	2nd Row Passenger-Side Inboard Seat Track for 60/40 Split Seat Certain 2014 Model Year Toyota Highlander Hybrid Vehicles	 	Ė	-	É	É	Ė	•		•	·	·	·		
LSC EON	Coolant Hose Clearance Certain 2011-2014 Model Year Toyota Sienna	 	\vdash		-	1	-			1		· ·	·		
Safety Recall EOM	Pre-Collision System (PCS) Driving Support ECU 09-10 Corolla, 09-10 Matrix, 08-10 Highlander, 09-10 Tacoma, 06-10 Rav4, 06-10	 	\vdash		-	·	-			·		·	·		
	Yaris; Spiral Cable 06-10 Yaris HB, 07-10 Yaris Sedan, and 08-10 Scion xD; Driver's Seat Track	 	1	/	1	·	·	/	·	·	·	·	·		
Safety Recall EOL	Assembly & Passenger Track Assembly (3-Door Yaris Only) 2014 MY Avalon, Avalon Hybrid, Highlander, and Sienna Vehicles	 	✓ ✓	·	·	·	·	·	·	·	·	·	·		
LSC EOL	Safety Connect System Disabled Certain 2013-2014 Model Year Avalon & Avalon HV Driver & Passenger Front	 	✓ ✓	·	·	✓ ✓	·	·	·	·	·	·	·		
LSC E0J Safety (Non-Compliance)	Seatback Board	<u> </u>							·	·					
Recall EOH	2013 MY Highlander 2nd Row Left Hand Seat Inboard Seat Track 2003-2004 Avalon	 	✓	*	✓	√	·	✓	·		✓	1	1		
Safety Recall EOG Safety Recall EOF	Supplemental Restraint System (SRS) Electronic Control Module 2012-2013 MY Tacoma, 2012 RAV4 Brake Actuator Reprogramming	<u> </u>	\vdash	- 	-	-	_	·	·	·	✓	·	✓		
Safety Recall EOE	2012-2013 WH 14CHIA, 2012 NAV4 Brake Actuator Reprogramming 2010-2014 Prius Software Update for Motor Generator ECU & Power Management ECU										~	·	·		
Safety (Non-Compliance) Recall EOC	2014 MY Highlander; 3rd Row Center Seat Belt		~	~	1	1	~	✓	~	✓	~	~	~		
Safety (Non-Compliance) Recall EOB	Multiple 2013-2014 MY Models Seat Heater Assemblies					~				~		~	~		
Safety Recall DSF	03-04 MY Corolla, Matrix, & Tundra and 02-Early 04 MY Sequoia Front Passenger Airbag Inflator Module									1		~	~	SC13B	
Safety Recall DSB	Front Passenger Airbag Inflator Module 2003-2004 Corolla and Corolla Matrix									_		_	_		* Your Regional Office may have specific
	Supplemental Restraint System (SRS) Electronic Control Module (ECM)	<u> </u>	<u> </u>				_	·		*		· ·			requirements to perform this remedy. Plea confirm with them prior to starting
Safety Recall DOU Safety Recall DOT	2013-2014 MY Tacoma 4 Cylinder Valve Spring Replacement 2012-2013 Avalon, Camry, Camry HV, and Venza, 2013 Avalon HV			H			Ť			·	H	·	·		
Safety Recall DOS	HVAC Assembly 2013 Avalon & Avalon HV, 2013-2014 Camry & Camry HV, 2014 Corolla		t			1				· ·		· ·	· ·		
Safety Recall DOR	Windshield Wiper Switch 2004-2005 and 2007-2009 Sienna Shift Lock Solenoid Assembly		V	1	√	· /	~	/	/	· /	✓	~	/		
LSC DON	2011-2012 HV Highlander HV Rear Driveshaft Assembly Replacement							√ **			~	~	~	71	**Drivetrain Expert and completion of course Toyota Hybrid System
Safety Recall DOM	2006-2010 MY Highlander HV Intelligent Power Module (IPM) Replacement	L	L^-	L^{\neg}							1	~	~		
Safety Recall DOL	2005-2011 MY Tacoma Access Cab Vehicles Driver and Front Passenger Seat Belt Assemblies	L	L^{-}		L	1	L			✓		✓	✓		
Safety Recall DOK	2012 Yaris MY Power Steering Control Module		\vdash	F		1				✓		1	1		
Safety Recall DOH	Safety Recall D0H: 2010 Prius; Brake Booster Pump Assembly (Accumulator)	<u> </u>	\vdash		✓		_		✓			·	✓		* Your Regional Office may have specific
Safety (Non-Compliance) Recall D0G	2007-2013 FJ Cruiser Genuine Toyota Auxiliary Light Kit Accessory		l												requirements to perform this remedy. Plea confirm with them prior to starting
Safety Recall DOF	2003-2004 Corolla, Matrix, Tundra and 2002-2004 Sequoia Front Passenger Airbay Inflator Module									~		~	~	SC13B	with them prior to starting
Safety Recall DOC	Front Passenger Airbag Inflator Module 2007 - 2012 MV EL Cruiror Accourt Door Janes Panel		·	/	1	·	_	1	/	1	/		·		* Your Regional Office may have specific
Sarety Recall DUC	2007 - 2013 MY FJ Cruiser Access Door Inner Panel	<u> </u>	Ľ		ľ	ľ	Ľ	*	*	*	Ť	*	*		requirements to perform this remedy. Plea confirm with them prior to starting * Your Regional Office may have specific
Safety Recall DOB	2003-2004 MY Corolla and Corolla Matrix Supplemental Restraint System (SRS) Electronic Control Module (ECM)	L	L		L	L				✓		✓	~		requirements to perform this remedy. Plea
	Certain 2007-2008 Yaris, 2007-2009 Rav4, 2007-2009 Tundra, 2007-2009 Camry, 2007-2009 Camry HV, 2008-2009 Scion xD, 2008-2009 xB, 2008-2009 Sequoia,		~	~	1	1	~	✓	~	✓	~	~	~	SCC0M2	Prior to starting
Safety Recall COM	2009 Highlander and Highlander HV 2009 Corolla, and 2009 Matrix Vehicles		·	H			·				H	~	~		
	Multiple Models and Model Years 2GR-FF (V6) Engine VV/Ti Oil Hose	_		, ,	1	1									Ī
Safety Recall COM LSC 90K Warranty Ehancement	Multiple Models and Model Years 2GR-FE (V6) Engine VVTi Oil Hose Certain 2012 – 2014 Model Year Prius V	 							,		,		,		
LSC 90K Warranty Ehancement Program ZF5	Certain 2012 – 2014 Model Year Prius V Extension of Warranty Coverage to the Intelligent Power Module (IPM)										~	·	·		
LSC 90K Warranty Ehancement	Certain 2012 – 2014 Model Year Prius V		✓				*				·	< <			