

03/15/2016

[First VIN]
Customer Name
Address
City, State Zip

Subject: 216-1 Dana Intermediate Steering Shaft Unseated or Missing C-clip

Dear Peterbilt Customer,

Your vehicle was built with a Dana intermediate steering shaft that may have an unseated or missing C-clip on the u-joint cup. Loss of a bearing cup assembly could lead to excessive play in the steering system that could create a distraction for the driver. However, the increased movement does not compromise the steering system or otherwise present a safety risk.

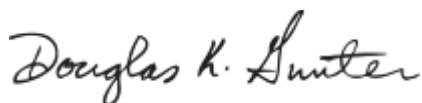
The problem is...	Unseated or missing C-clips on intermediate steering shaft u-joint cups
Correction...	Inspect and seat or replace C-clips
What you must do ...	Contact your dealer immediately to schedule an appointment

Please contact a Peterbilt dealership to schedule an appointment for this work. If you've already had this work performed, please disregard this letter. You can find the nearest Peterbilt dealer at Dealer Locator on the website www.Peterbilt.com.

When contacting your selected Peterbilt dealer, refer to campaign 216-1 and the VIN listed on the back of this letter. The repair will take approximately 1.0 hour labor and there will be no charge to you if completed within Standard Warranty (excludes Extended Warranty) or for upgrades completed by 03/14/2017, whichever is greater.

We apologize for this inconvenience but ask for your cooperation to ensure continued satisfaction with Peterbilt products.

Thank you,



Doug Gunter
Director of Warranty
Peterbilt Motors Company