## ACURA

Job Aid

Applies To: 1996 and Later Models

## Sending Vehicle Data to Tech Line (Applies to both HDS and i-HDS)

When you view data using the HDS or i-HDS, vehicle history data typically will automatically load into the laptop PC's memory. To help troubleshoot the vehicle, Tech Line may ask you to send them this data.

The HDS and i-HDS use the same screen for this function, which is described in this job aid. To view the *Tech2Tech*<sup>®</sup> video outlining this procedure, Click here.

Tech Line prefers that service technicians send this information 30 minutes prior to calling in. This ensures that the data is available when you call.

To send a vehicle data file, follow these steps:

- 1. Connect your laptop PC to the Internet. Both wireless and cable connections are acceptable, but because of the large file size, choose the fastest connection available.
- 2. In the i-HDS software, open the **HOME menu** and select the **Stored Data Playback** option.

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 The Stored Data Selection lists eight different data choices. You will typically send data to Tech ILine using the DTCs/Freeze Data for DTC- related data, or Snapshot or On-board snapshot for vehicle snapshots.

tored Data selection		
DTCs/Freeze Data	> Help	
All DTC	>	
On-board snapshot	>	
9 Snapshot	>	
Diesel DPF Regeneration	>	
🕑 History data	>	
Battery history data	>	
Smart entry history data	>	

4. Choosing a data type on this page opens the **Stored Data Browser** screen for those files. The filter options on the left side of this page allow you to select data files sorted by model, model year, vehicle system, file creation date, or VIN.



5. To list all files associated with a specific VIN, click on the arrow on the left side of the record.

Stored Data Browser			0			0
Select version cata to roter rat	lain Car		FLOT	2016	1900E2781GA017228 5FN/F6H90C8003936	
	10000		RIDGELINE	2017	SFPYK2F53H8001062	
FT wooer Aeau:	(Jeast Jat		RIDGELINE	2017	SPPYK3F73H8001862	
System:	cheraet ant	*	NUMBER	2017	SPECIFICATION	
Lij Pile Creation Date:	(Search)					
VIN:	(here) all	+				
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6. Double click on the file you wish to send. This action opens the file in a new page.

Rored Data Browser						0
Select vehicle data to filter hat			- ACURA ILX	2016	19UDE2F81GA017228	
E Hodel	(Second Second	•	HONDA ARS	12/19/2016	12:26	
Model year:	(Select art)		PGH-FI	12/19/2016	12/22	
A System:	(Sec.) 41		TPMS	12/16/2016	14:56	
E File Creation Date:	(fem) pl)		HONDA ABS	12/16/2016	14:12	
i vok	380.0		PGM-FE SHAATEENTRY IMMOGE PELOT REDOCLINE REDOCLINE REDOCLINE REDOCLINE	12/16/2016 12/16/2016 12/16/2016 2015 2017 2017 2017	14:11 13:51 13:40 5Phrt6HinG68003938 5Phrt6HinG68003938 5Phrt6J73H8001062 5Phrt6J73H8001062 5Phrt6J73H8001118	
			Herro			

NOTE: For DTC files, if the screen only shows a pending code, the vehicle did not record any freeze frame or permanent DTC records. There will be no data to send to Tech Line.

7. In the data record, click on the Send On Demand icon.

NOTE: The Send On Demand icon may use a paper airplane icon instead of the icon shown here. If needed, hover over the icon and confirm the icon name is "Send On Demand."

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		Liver Fage 11 Mar Nove (1997)***********************************	-
Au 370 was hand	Pauling (TTL (Princern))		

8. When the **Send On Demand** pop-up box appears, enter the Tech Line reference number (provided by Tech Line) in the **Enter an Ro# or DPTS ID** field. If you do not have a Tech Line reference number, type in your 6-digit dealer number followed by a zero. After entering the number, click on **Send**.

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9. After clicking on **Send**, if the pop-up box disappears, the transfer is complete. If the pop-up reads **Error Code or File transfer failed**, the PC is not linked to the Internet. To address this issue, see your dealership's IT professional.

