

- ATTENTION:**
- GENERAL MANAGER
 - PARTS MANAGER
 - CLAIMS PERSONNEL
 - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2010-2017 Legacy and Outback

NUMBER: 04-15-17

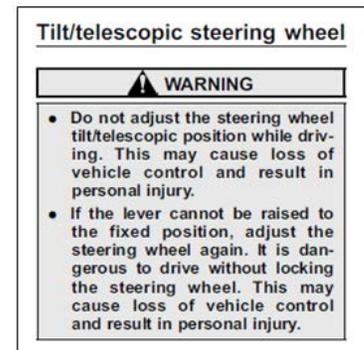
SUBJECT: Steering Column Tilt Lock Information

DATE: 05/25/17

INTRODUCTION:

This bulletin announces a new steering column assembly designed to address a limited number of customer concerns involving the tilt mechanism portion not staying locked. This condition can only occur during the process of adjusting the steering column's tilt position if the tilt lever is not pushed up all the way back up when completed. Once the column is fully locked (the tilt lever is pushed **all the way up**), there is no concern of possible release.

IMPORTANT NOTE: Warnings regarding the tilt and telescopic steering column are described in the Owner's Manual as shown here. If the tilt lock lever is not pushed up all the way, steering function is **not** affected however; the vehicle should not be operated should this condition occur.



PRODUCTION CHANGE INFORMATION:

The new steering columns were incorporated into production starting with the following VINs:

LEGACY: H3059252

OUTBACK: H3377523

Continued...

<p>CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.</p>	<p>SUBARU OF AMERICA, INC. IS ISO 14001 COMPLIANT</p>
<p>Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.</p>	<p>ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.</p>

PART INFORMATION:

Description	NEW Part Number	OLD Part Number	Applicability
COLUMN ASSEMBLY-STEERING	34500AJ00D	34500AJ00C	2010-2012MY
	34500AJ13B	34500AJ13A	2013-2014MY
	34500AJ14B	34500AJ14A	
	34500AL02B	34500AL02A	2015-2017MY
	34500AL03B	34500AL03A	

SERVICE PROCEDURE / INFORMATION:

When replacing the steering column assembly, follow the existing service procedure provided in the applicable Service Manual.

WARRANTY / CLAIM INFORMATION:

For vehicles within the Basic New Car Limited Warranty period or covered by an active Subaru Added Security Classic or Gold plan, this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Labor Time	Fail Code
LEGACY / OUTBACK STEERING COLUMN TILT LOCK REPAIR	A658-012	0.7	RAC-23

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.