

FINAL PC490 2013-16 Altima & 2014-16 Rogue TCM Reprogramming

OWNER NOTIFICATION

Dear Nissan [Altima, Rogue] Owner:

Nissan is committed to providing the highest levels of product quality and customer satisfaction. With that in mind, we want to bring to your attention important information regarding a voluntary service campaign being conducted by Nissan to update the Continuously Variable Transmission (CVT) software in your vehicle.

REASON FOR SERVICE CAMPAIGN

Under specific driving conditions, hydraulic pressure may decrease and result in belt slip within the CVT. This may result in MIL illumination. Continuing to drive the vehicle in this condition can lead to accelerated wear and damage to the CVT. Nissan is proactively reprogramming the Transmission Control Module (TCM) with updated CVT software to prevent decreased hydraulic pressure and belt slip from occurring. This is not a safety issue, and the vehicle still meets and/or exceeds all applicable safety standards.

WHAT NISSAN WILL DO

To assure your continued satisfaction and confidence in your vehicle, and prevent possible future damage to the CVT, your Nissan dealer will reprogram the Transmission Control Module (TCM) at **no charge to you for parts or labor**. The service should take less than one (1) hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

WHAT YOU SHOULD DO

Nissan encourages you to contact your Nissan dealer at your earliest convenience in order to arrange an appointment. **Failure to have this reprogramming performed in a timely manner could result in future damage to your vehicle's transmission.** If repair or replacement of the transmission becomes necessary outside of the powertrain warranty period, the resulting repair costs will be at the owner's expense.

To ensure the least inconvenience for you, it is important that you have an appointment before bringing your vehicle to the Nissan dealer for service. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer.

If the dealer fails, or is unable to complete the service free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261).

Thank you for providing us an opportunity to ensure on-going satisfaction with your Nissan vehicle.