



SERVICE ACTION N094: SECOND ROW POWER SEAT FUNCTION

SERVICE BULLETIN

12-OCT-17

NO.: SGI17-43

SEC.: GENERAL INFORMATION

MKT.: CAN / USA

DESCRIPTION OF ISSUE

A potential issue has been identified on a limited number of Land Rover vehicles within the listed Affected Vehicle Range where the powered tilt and slide operation on the second row seating may not operate. The manual function will still be available to allow third row passengers to exit the vehicle.

AFFECTED VEHICLE RANGE

Discovery (L462)

Model Year: 2017

VIN: 019608-023776

Visit the Land Rover InfoTrail website for a list of affected unsold vehicles (as of 12 October 2017).

SERVICE PROGRAM / REWORK ACTION

Retailers will replace the second row seating left and right seat back release cables. There will be no charge to owners for this action under this program.

ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action.

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin N094NAS, *Service Action: Second Row Power Seat Function*, for detailed repair instructions.

PARTS

NOTE: only order the expected percentage demand of parts identified.

DESCRIPTION	PART NO. / SUNDRY CODE*	QTY. / VALUE	EXPECTED % OF VEHICLES REQUIRING PART
Cable - Seat Back Latch Release	LR109311	*1	100

* - quantity of '1' includes 2 cables.

TOOLS

Refer to Technical Bulletin noted above for any required tools.

WARRANTY

NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that **all** outstanding Recall and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code. The SRO and parts information is included for information only. The Option Code(s) that allows for the drive in/drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **30 September 2019** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS / SUNDRY CODE	QTY. / VALUE
N094	B	Cable - Second Row Seat - Powered Sliding - Pair - Renew	78.85.89.70	0.20	LR109311	1
N094	C	Cable - Second Row Seat - Powered Sliding - Pair - Renew	78.85.89.70	0.20	LR109311	1
		Drive in/drive out	02.02.02	0.20	-	-

Normal Warranty policies and procedures apply.