



IMPORTANT SAFETY MESSAGE

July 27, 2017

FINAL NOTICE: ACTION REQUIRED: Potential safety hazard associated with Vector 8500 and 8600MT Battery Cable Clamp Installation

Dear Valued Customer:

This is Carrier Transicold's second and final notice to address an important safety issue concerning certain Vector trailer refrigeration units in your fleet. This notice follows a prior communication sent to your company in August 2015, which followed service bulletin SER14-008 issued in 2014.

According to Carrier Transicold's sales records, certain Vector 8500 and 8600MT units manufactured between June 2013 and November 2013 within the serial number range PAH91333094 to PAT91367875 may require the addition of a battery cable clamp to prevent chafing of the battery cable. Our records indicate that units within this range are registered to your company under the serial number(s) listed in the attachment to this letter.

Carrier Transicold is requesting that you arrange to have all units shown in the attachment to this letter or otherwise within the above serial number range inspected by an authorized Carrier Transicold dealer as soon as possible. The dealer will add the clamp to secure the positive battery cable, and, if abrasion to the cable is noted, the appropriate repair will be completed by the Carrier Transicold dealer. This work will be completed without cost to you. You are urged to have this inspection completed as soon as possible. When scheduling inspection, please reference this notice. If your Carrier Transicold dealer has already installed the battery cable clamp in accordance with this notice, no further action is required. If you are unsure whether this occurred, please confirm with your dealer as soon as possible. Should you need help in locating a dealer in your area or have any questions, please call the Carrier Transicold Action Line at 1-800-448-1661.

If Carrier Transicold does not receive warranty claim information from your dealer by November 30, 2017 indicating the Vector units in your fleet have received this important safety upgrade, we will conclude that you have decided not to perform this important safety-related work. Please be advised that should you fail to perform this required upgrade, you are assuming any and all liability for any personal injury and/or property damage that may result from that failure and you agree to release, indemnify and hold harmless Carrier Transicold for any and all liability for said occurrences.

At Carrier Transicold, safety is of paramount importance. Your cooperation is critical to complete this safety-related work.

Thank you,

A handwritten signature in black ink, appearing to read 'T. Ondo', with a stylized, flowing script.

Tom Ondo
Vice President & General Manager
Truck Trailer Rail Americas

Attachment (1): *list of unit serial numbers*