

LTB00983NAS2



# TECHNICAL BULLETIN

16 NOV 2017

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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

## INFORMATION

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This reissue replaces all previous versions. Please destroy all previous versions.

Changes are highlighted in blue

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### SECTION:

501-19: Bumpers

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### SUBJECT/CONCERN:

Front Grille Loose

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**AFFECTED VEHICLE RANGE:**

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
Discovery Sport (LC)	2015-2017	500429-707564	Halewood

**MARKETS:**

NORTH AMERICA

**CONDITION SUMMARY:****SITUATION:**

The front grille may become loose. Should this occur, a rattle may be heard, damage to the paint between the hood and the grille may occur, and/or the grille may protrude from the front of the vehicle.

**CAUSE:**

This may be caused by the front grille being not correctly retained due to the center clip not being fully engaged, allowing the outer-most clips to become adrift and/or broken.

**ACTION:**

Should a customer express this concern, follow the Workshop Procedure below.

**PARTS:****NOTE:**

An allowance (\$23.25 USD or local equivalent) per vehicle has been allocated for paint to touch up the hood (where applicable); claim using 'ZZZ001'.

PART NUMBER	DESCRIPTION	QUANTITY
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PART NUMBER	DESCRIPTION	QUANTITY
LR097948	Front Upper Grille - Atlas	1
LR097951	Front Upper Grille - Black	1
LR097950	Front Upper Grille - Brunel	1
LR097949	Front Upper Grille - Dark Atlas	1

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## TOOLS:

Refer to Workshop Manual for any required special tools.

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## WARRANTY:

### NOTE:

An allowance (\$23.25 USD or local equivalent) per vehicle has been allocated for paint to touch up the hood (where applicable); claim using 'ZZZ001'.

### NOTES:

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to JLR claims submission system to obtain the latest repair time.
- The JLR Claims Submission System requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Grille - Front - Renew	76.55.03	0.1	1	LR061222
Bonnet Panel - Complete - Touch Up (Brush)	79.B.AA7	0.1	1	LR061222

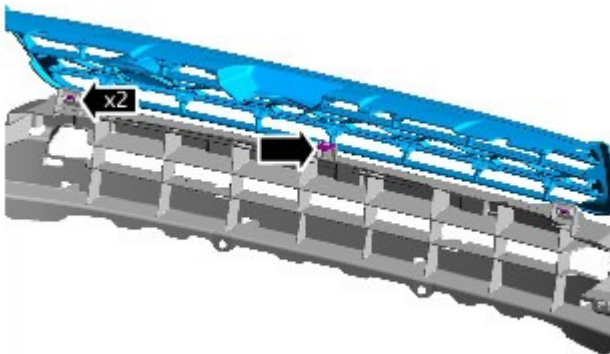
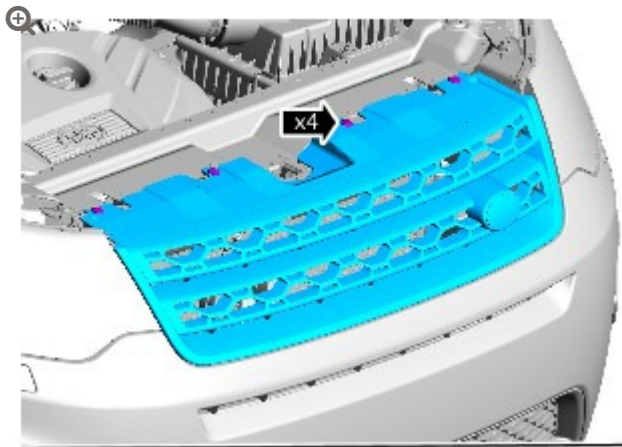
**NOTE:**

Normal Warranty procedures apply.

## WORKSHOP PROCEDURE:

- 1 Open the hood.

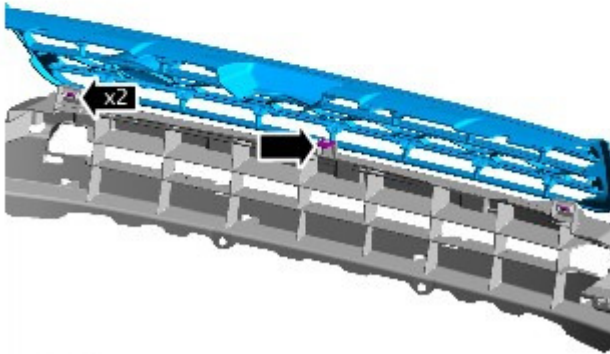
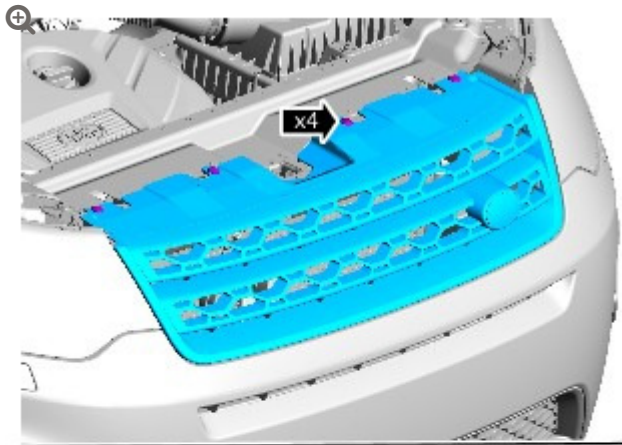
- 2



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Remove and discard the front upper grille.

- 3



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Install the new front grille to the vehicle and check it has engaged fully with the pressure tube rail in the central position.

- A 'click' can be heard when the central clip is fully engaged.

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4 Close the hood.