

N060 UPS5017-2BNAS1



TECHNICAL BULLETIN

16 NOV 2017

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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

Changes are highlighted in blue

SECTION:

501-05: Interior Trim and Ornamentation

SUBJECT/CONCERN:

Update Prior to Sale: Deployable Luggage Compartment Floor Ball Spigot

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
Discovery (LR)	2017	000001-017815	Solihull

MARKETS:

NORTH AMERICA

CONDITION SUMMARY:

SITUATION:

An issue has been identified on certain vehicles within the listed Affected Vehicle Range where the Deployable luggage compartment floor lever arm spigot ball may fracture in some instances, requiring the customer to manually close the Deployable Luggage Compartment Floor to permit the tailgate to self-close.

ACTION:

Retailers are required to **HOLD** affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the Workshop Procedure detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer.

This program does not apply to any vehicle already registered and in use, either with the retailer or customer. Any vehicle already in use may continue to be driven and any repair instructions deemed necessary will be communicated through a separate Field Action or Technical Bulletin.

PARTS:

NOTE:

Order only the expected percentage demand of parts identified.

DESCRIPTION	PART NO./SUNDRY CODE	QTY./VALUE	EXPECTED % OF VEHICLES REQUIRING PARTS
Deployable luggage compartment floor operating arm	LR082856	1	100
Bolt	LR095473	3	100

SPECIAL TOOLS:

Refer to TOPIx Workshop Manual/Workshop Procedure for any required special tools.

WARRANTY:

NOTE:

Check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that **all** outstanding Recall and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code. The SRO and parts information is included for information only. The Option Code(s) that allows for the drive in/drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **19 July 2018** closure date must be submitted or payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS/SUNDRY CODE	QTY./VALUE
N060	B	Deployable luggage compartment floor operating arm - Renew	76.19.89.37	0.20	LR082856 LR095473	1 3
N060	C	Deployable luggage compartment floor operating arm - Renew Drive in/drive out	76.19.89.37 02.02.02	0.20 0.20	LR082856 LR095473 -	1 3 -
N060	D	Deployable luggage compartment floor operating arm - Renew Engage transit mode	76.19.89.37 88.90.60	0.20 0.10	LR082856 LR095473 -	1 3 -
N060	E	Deployable luggage compartment floor operating arm - Renew Engage transit mode Drive in/drive out	76.19.89.37 88.90.60 02.02.02	0.20 0.10 0.20	LR082856 LR095473 - -	1 3 - -

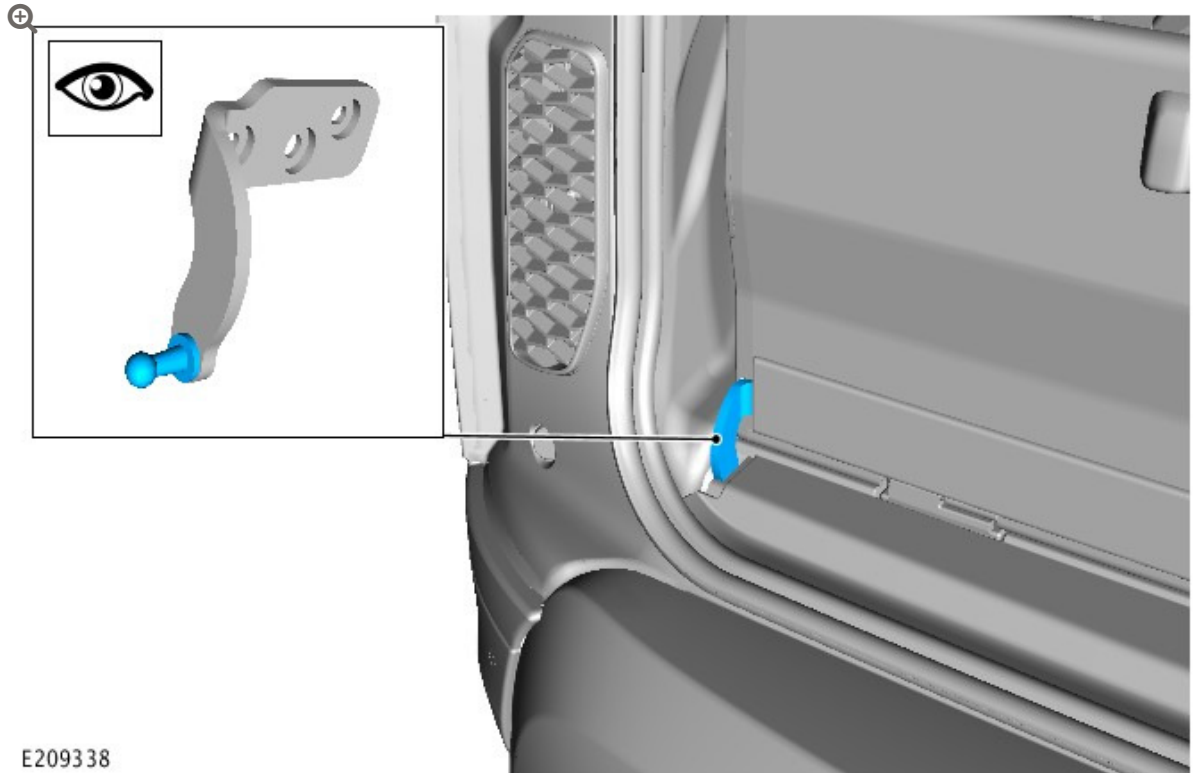
Normal Warranty policies and procedures apply.

COMPONENT LOCATION:

1

NOTE:

Tailgate shown in the open position.



E209338

Deployable luggage compartment floor operating arm location.

2

NOTE:

Failed condition shown; the deployable luggage compartment floor operating arm may not have failed upon inspection.



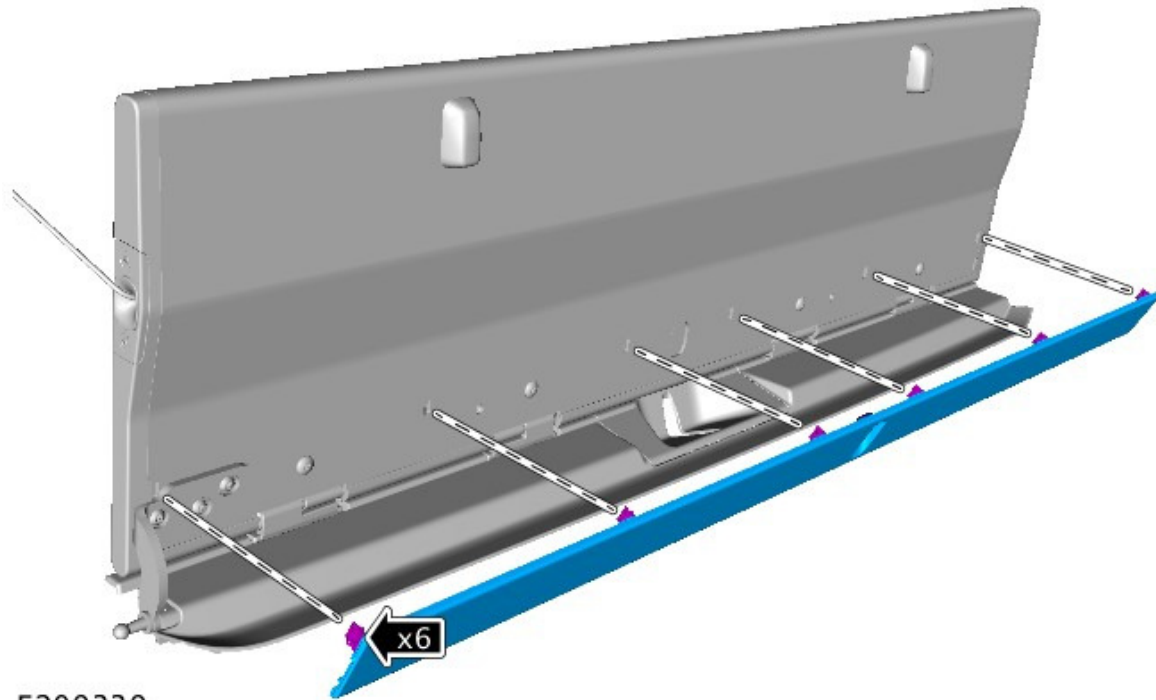
Example: damage to the deployable luggage compartment floor operating arm.

WORKSHOP PROCEDURE:

1

NOTE:

Component shown removed for clarity.



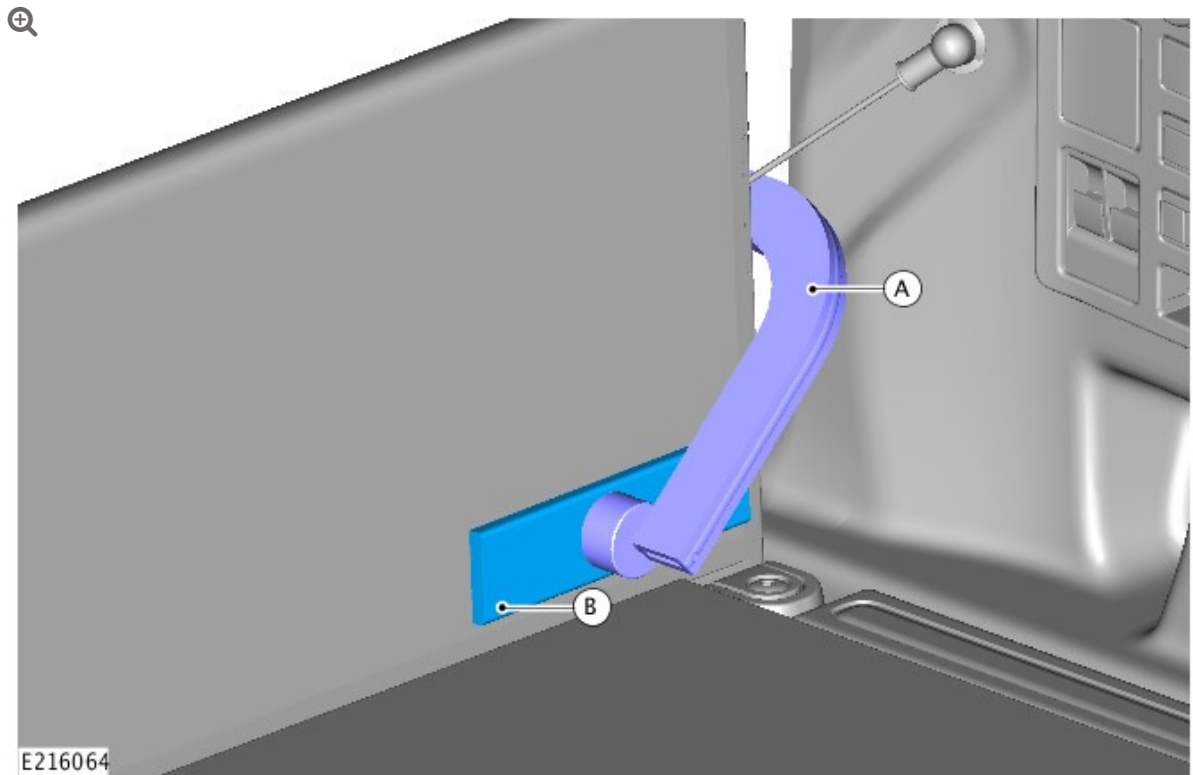
E209339

Remove the deployable luggage compartment floor trim.

2

CAUTION:

Use a suitable hard protective material (**B**) to make sure the deployable luggage compartment floor is not damaged when clamping.



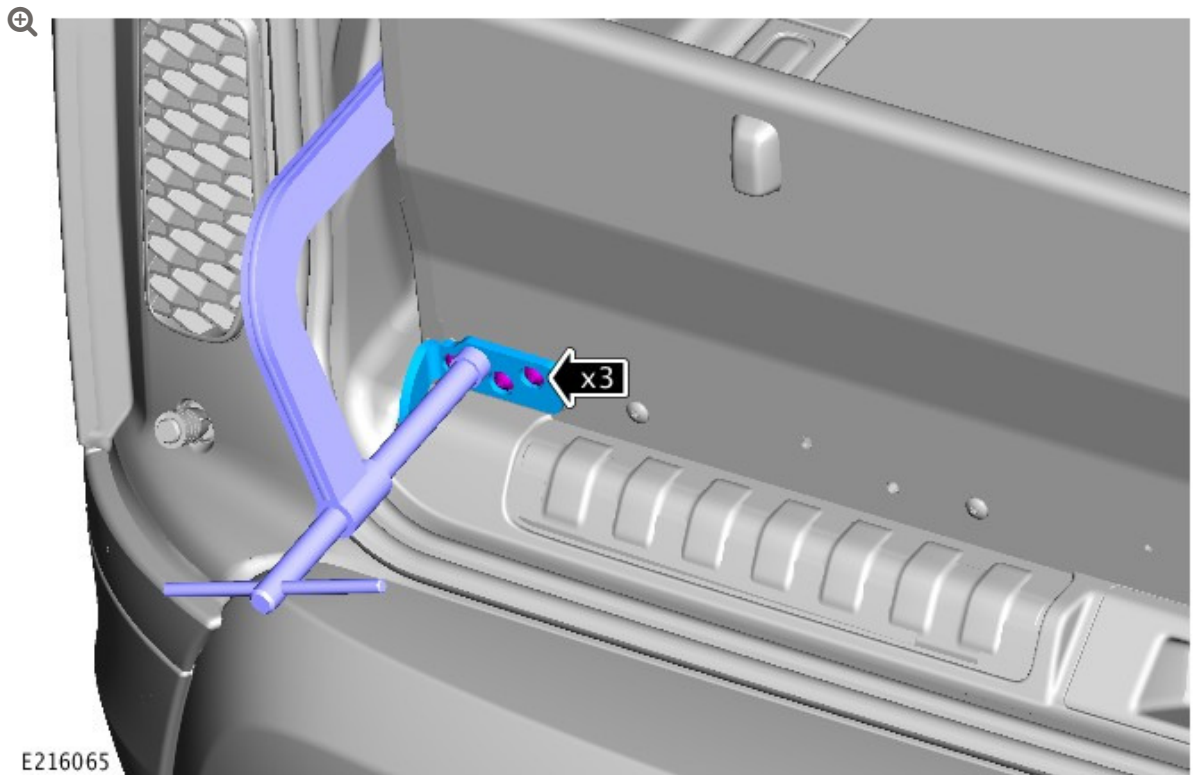
Install a suitable clamping tool **(A)**, such as a G-clamp, to the deployable luggage compartment floor and operating arm.

3

CAUTIONS:

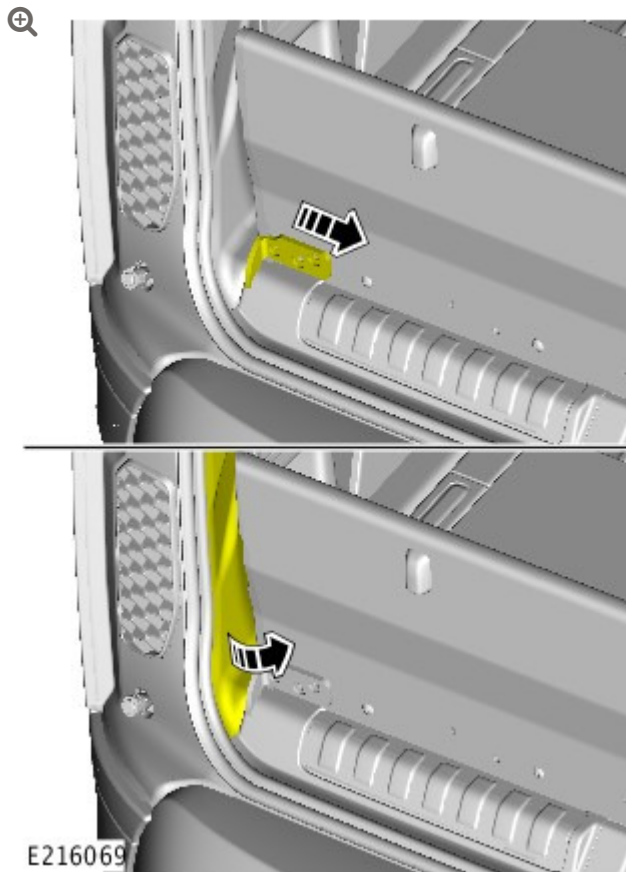
Do not overtighten the clamping tool.

Use only hand tools to complete this step.



Apply light pressure to the deployable luggage compartment floor operating arm.

- Remove and discard the 3 deployable luggage compartment floor operating arm retaining bolts.
- Remove the clamp from the deployable luggage compartment floor.



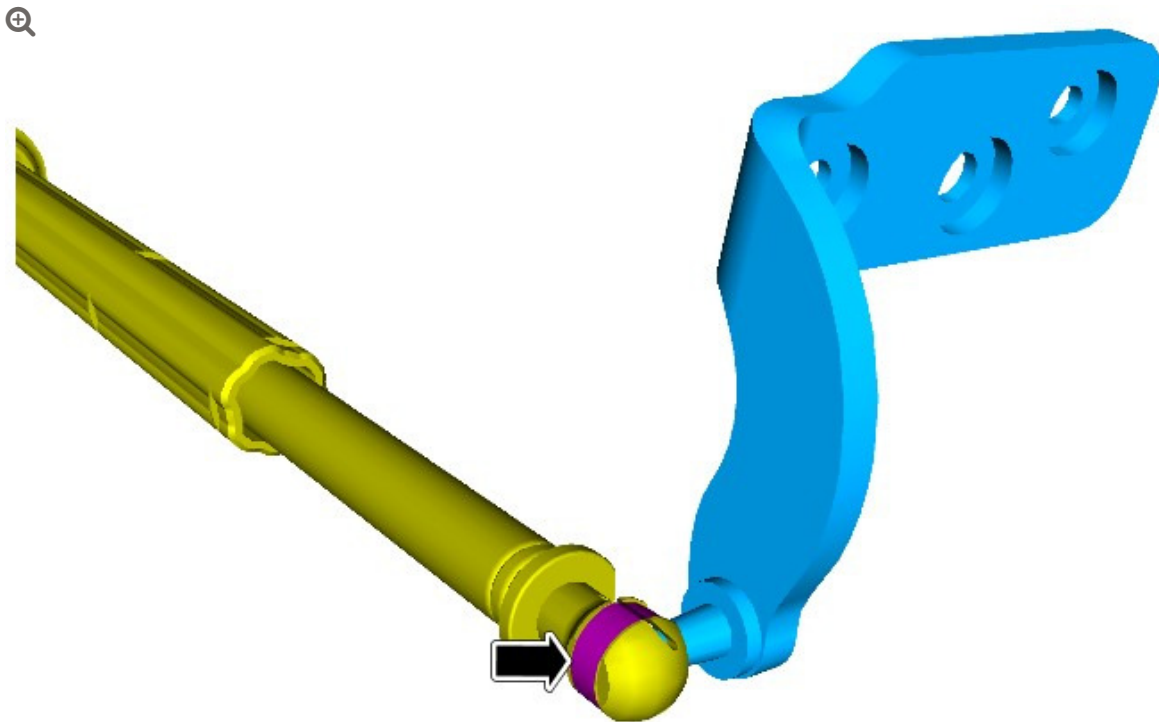
Position the deployable luggage compartment floor operating arm to one side.

- Position the loadspace left trim panel to one side.

5

NOTE:

Component shown removed for clarity.



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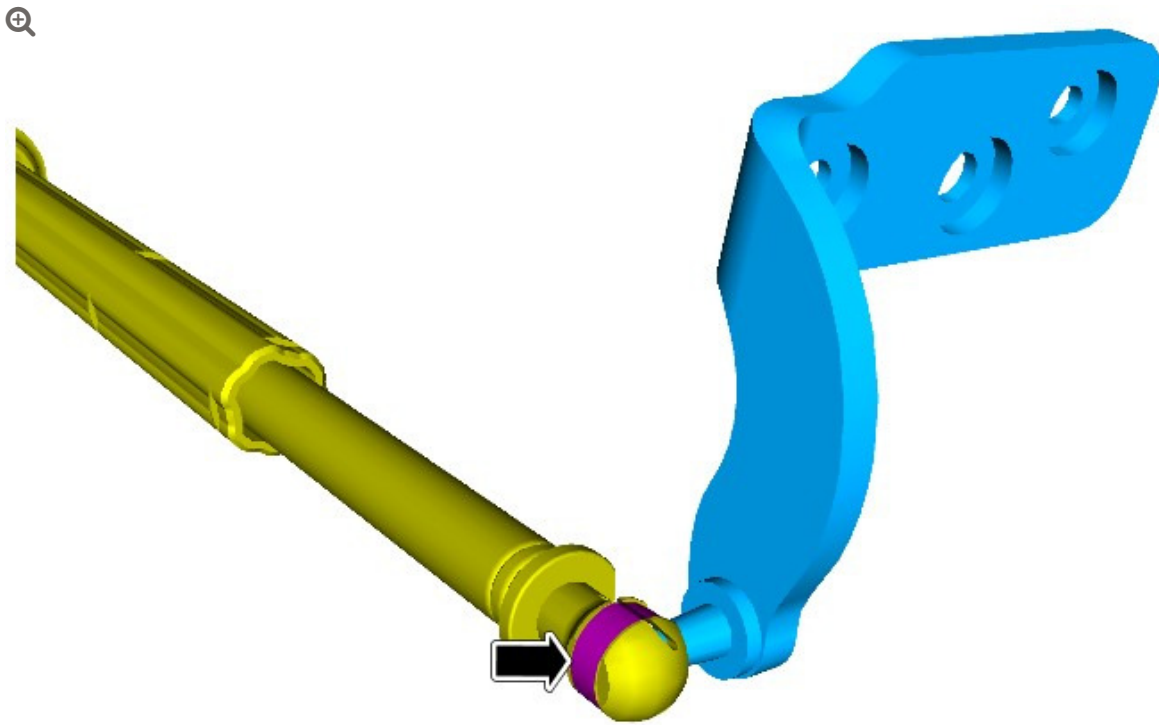
Use a suitable tool to remove the retaining clip.

- Remove and discard the deployable luggage compartment floor operating arm.

6

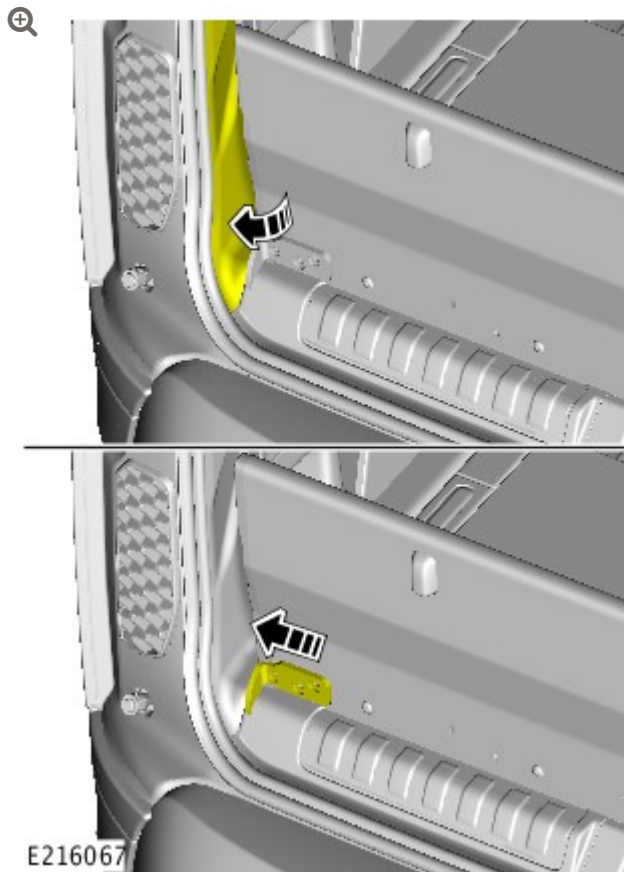
NOTE:

Component shown removed for clarity.



E209364

Install the new deployable luggage compartment floor operating arm.



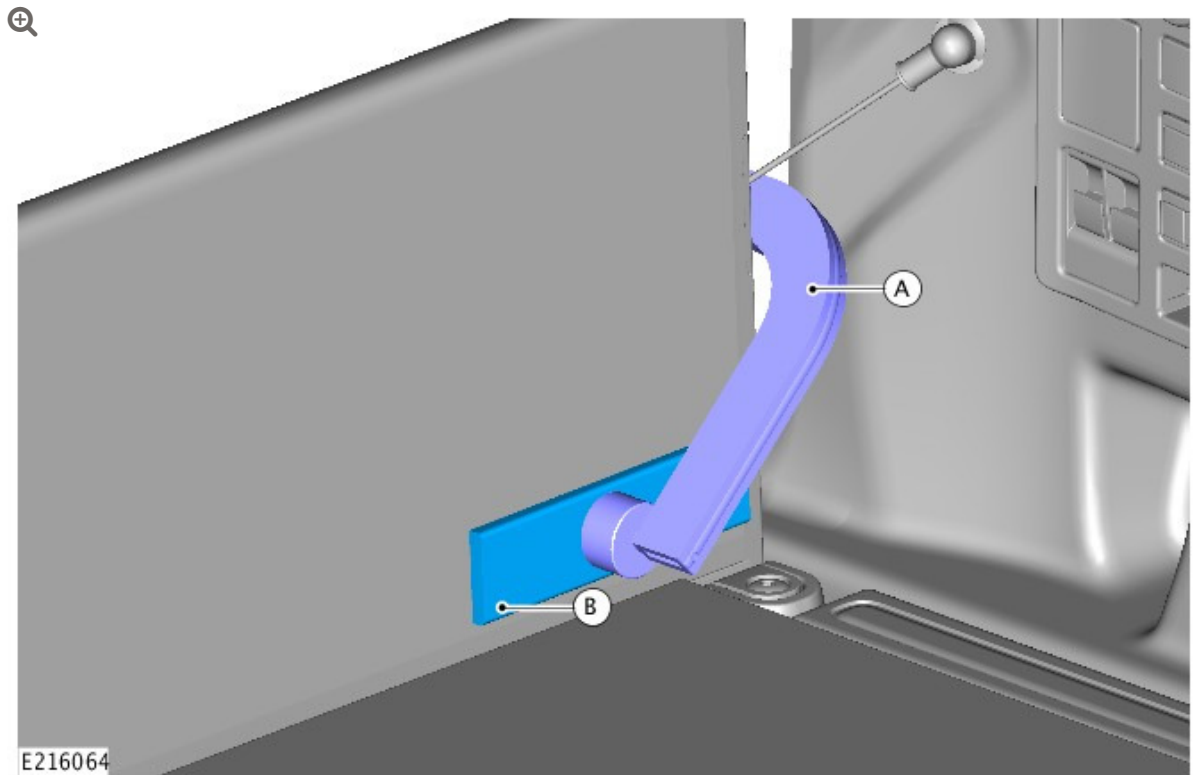
Position the deployable luggage compartment floor operating arm to one side.

- Position the loadspace left trim panel to one side.

8

CAUTION:

Use a suitable hard protective material (**B**) to make sure the deployable luggage compartment floor is not damaged when clamping.



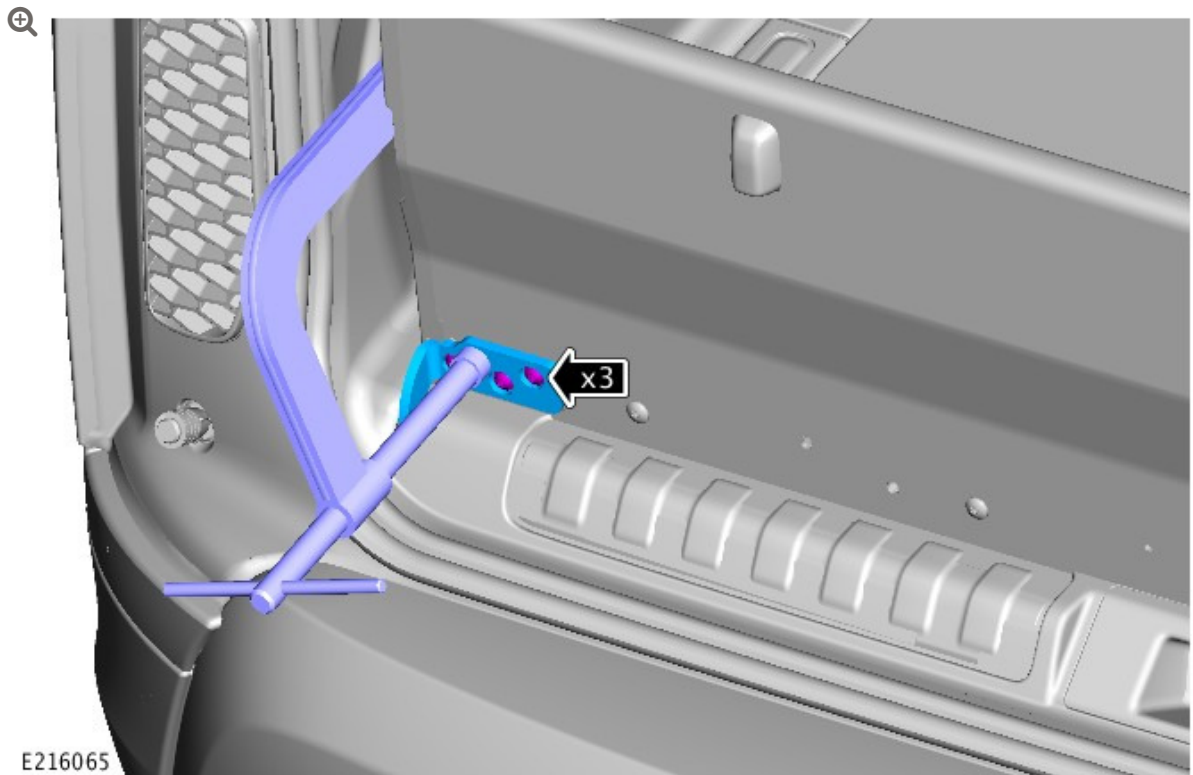
Install a suitable clamping tool **(A)**, such as a G-clamp, to the deployable luggage compartment floor and operating arm.

9

CAUTIONS:

Do not overtighten the clamping tool.

Use only hand tools to complete this step.



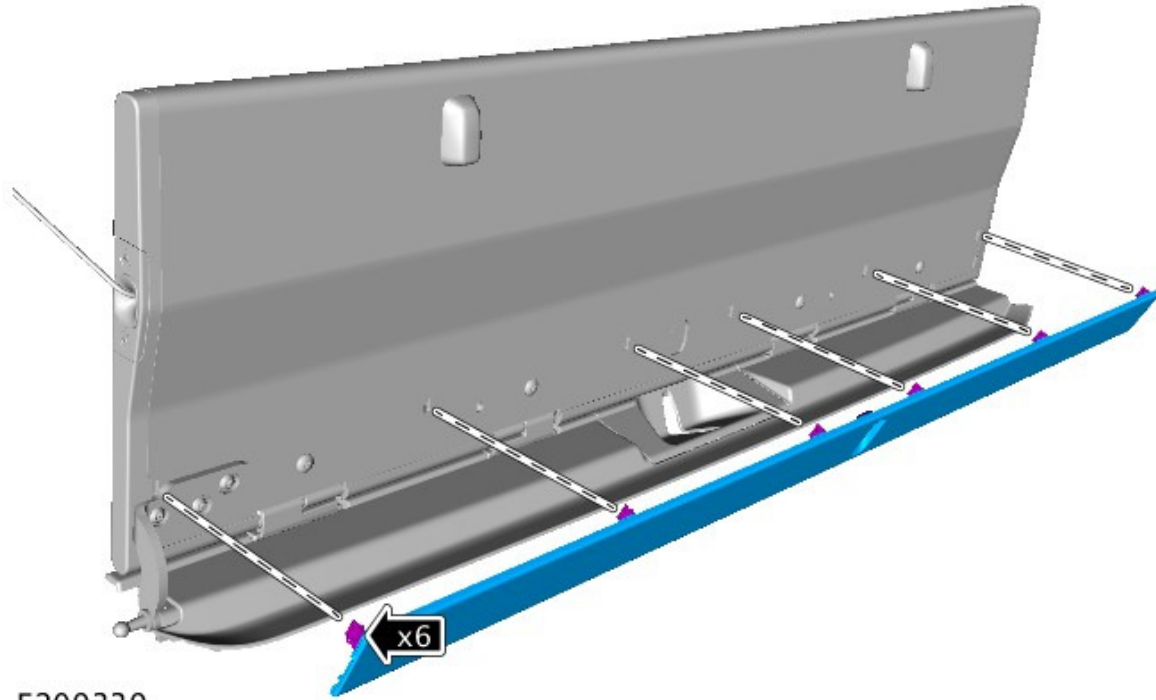
Apply light pressure to the deployable luggage compartment floor operating arm.

- Install the 3 new deployable luggage compartment floor operating arm retaining bolts.
- Torque: **10 Nm**.
- Remove the clamp.

10

NOTE:

Deployable luggage component floor shown removed for clarity.



E209339

Install the deployable luggage compartment floor trim.

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- 11 Close the tailgate and release the vehicle.