



SERVICE ACTION N027: 'AEB' NOT AVAILABLE' MESSAGE DISPLAYED IN THE MESSAGE CENTER

SERVICE BULLETIN

15-NOV-17

NO.: SGI17-25
(ISSUE 2)

SEC.: GENERAL
INFORMATION

MKT.: CAN / USA

CHANGES ARE LIMITED TO THE REMOVAL OF OPTION CODES 'D' AND 'E'.

DESCRIPTION OF ISSUE

A potential issue has been identified on certain Land Rover vehicles within the listed Affected Vehicle Range may have been manufactured away from process and, in some cases, the Autonomous Emergency Braking (AEB) is not available. The message 'AEB' not available' will be displayed in the message center advising the owner/driver of the concern and that the feature is not available. The warning will remain present until switching the ignition 'OFF' and then 'ON', but will return until the Image Processing Module is updated.

AFFECTED VEHICLE RANGE

Discovery (L462)

Model Year: 2017

VIN: 000127-013604

Range Rover Sport (L494)

Model Year: 2017

VIN: 111165-149292; 660486-683705

Range Rover (L405)

Model Year: 2017

VIN: 302562-347362

Visit the InfoTrail website for a list of affected unsold vehicles ([as of 15 November 2017](#)).

ACTION TO BE TAKEN

Check DDW to make sure that a vehicle is affected by this program prior to undertaking any rework action.

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but must have it completed prior to vehicle handover to the customer. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin N027NAS, *Service Action: 'AEB' Not Available' Message Displayed In The Message Center*, for detailed repair instructions.

PARTS

No parts required.

TOOLS

Refer to the Technical Bulletin noted above for any required tools.

WARRANTY

NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action. Discovery (L462) vehicles only: if also eligible for Program Code N053, perform Service Action N027 BEFORE performing N053.

At the time of confirming a booking for vehicle repair, ensure that **all** outstanding Recall and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code. The SRO and parts information is included for information only. The Option Code(s) that allows for the drive in/drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **30 April 2019** expiry date must be submitted for payment within 30 calendar days of completion of the repair.

NOTE: Options Codes 'D' and 'E' have been removed.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS / SUNDRY CODE	QTY. / VALUE
N027	B	Configure Image Processing Control Module	86.54.89.40	1.0	-	-
N027	C	Configure Image Processing Control Module	86.54.89.40	1.0	-	-
		Drive in/drive out	02.02.02	0.20	-	-

Normal Warranty policies and procedures apply.