

<b>Reference</b>	SSM73622
<b>Models</b>	Discovery Sport / L550
<b>Title</b>	15 MY - InControl Touch - Clock errors in the Touch Screen Display
<b>Category</b>	Electrical
<b>Last modified</b>	23-Nov-2017 00:00:00
<b>Symptom</b>	204000 Instrumentation
<b>Content</b>	<p><u>Issue:</u> After completing Q634 or Q627, the customer may report the clock is not displayed in the touchscreen, or freezes after start up, or displays a different time to that in the Instrument display.</p> <p><u>Cause:</u> Software update required</p> <p><u>Action:</u> In the interim carry out the following procedure</p> <ol style="list-style-type: none"><li>1. CAUTION: This procedure requires DVD151.04 and Calibration File 282 loaded or a later version.</li><li>2. Connect the Jaguar Land Rover approved battery support unit.</li><li>3. Connect the Jaguar Land Rover approved diagnostic equipment to the vehicle.</li><li>4. Begin a new diagnostic session by reading the Vehicle Identification Number (VIN) for the current vehicle and initiating the data collect sequence.</li><li>5. Follow the Jaguar Land Rover approved diagnostic tool prompts</li><li>6. Select 'Diagnosis' session type.</li><li>7. Select the following symptoms: Electrical - Information and entertainment system - Entertainment system.</li><li>8. Run and close the 'Datalogger' tool to reveal the 'Extras' tab.</li><li>9. Select the 'Extras' tab.</li><li>10. From 'Recommendations', run 'Configure existing module – Audio head unit - Low line'.</li><li>11. When all of the tasks are complete, exit the current session by selecting the 'Session' tab and then select the 'Close Session' option.</li><li>12. Disconnect the Jaguar Land Rover approved diagnostic equipment and the Jaguar Land Rover approved battery support unit.</li></ol> <p>Note: JLR is developing a TSB – The target released = 06/12/2017.</p>

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.