
Reference	SSM73647
Models	Range Rover Evoque / L538
Title	Front Windscreen Wiper replacements
Category	Body
Last modified	23-Nov-2017 00:00:00
Symptom	102000 Window/Glass

Content Issue: Customers are having windscreen wipers replaced.

Cause: Various causes include but are not limited to:

- Noise
- Judder
- Smear
- Poor performance

Action: If the windscreen wipers are replaced please email Halima Hassan hhassan2@jaguarlandrover.com so that a PRR can be raised to have the parts returned for further investigation.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.