
Reference	SSM73644
Models	Discovery Sport / L550 Range Rover Evoque / L538
Title	18 MY - InControl Touch Navigation - Map updates at PDI
Category	Electrical
Last modified	23-Nov-2017 00:00:00
Symptom	207000 Entertainment Systems

Content
Models :
18 MY - Discovery Sport
18 MY - Evoque

Issue

During PDI when activating the SD Card Map, the Technician will observe a message identifying that the map data is out of date and requiring a purchase to be made

Cause:

A problem has been identified with the configuration on the activation server. This will only effect vehicles fitted with North America Map region (main markets Canada, United States, Mexico).

Action

No further action is required as the PDI will go through as intended. If a new map is available then the system will highlight this and suggest a map update is performed. However, this map update is optional and not a mandatory part of the PDI process.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.