

<b>Reference</b>	SSM73642
<b>Models</b>	Range Rover Velar / L560
<b>Title</b>	HVAC Disconnected Air Intake Door Linkage
<b>Category</b>	Electrical
<b>Last modified</b>	22-Nov-2017 00:00:00
<b>Symptom</b>	208000 Climate Control

**Content**Issue

A customer may report a small reduction in cooling performance or a click or thunk from behind the Fascia on the Glove box side

CAUSE:

HVAC intake door linkage becomes disconnected during operation resulting in free movement of the Recirculation door

Action

The root cause of the failure is understood and a solution will be released shortly. Reconnection of the lever will result in repeated disconnection and may result in permanent damage to the mechanism. At this stage please do not reconnect the Air Intake Door lever.

A further communication will be issued shortly

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.