



IDO - PRODUCT CHANGE NOTICE - SOLID STEP SIX INCH LEG EXTENSION

IDO-208

STEPS

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Aug. 31, 2017

Product Change Notice - SolidStep Six Inch Leg Extension

Dear Valued Customer:

Please be advised, as part of our continuous commitment to product improvement, we are adding 6 inches to the LCI Solid-Step triple and quadruple step legs. This a running change that will be made on an immediate basis.

The legs will be lengthened from $19\frac{1}{2}$ inches to $25\frac{1}{2}$ inches (Fig. 1) to increase the material overlap (and, in turn, the overall strength of the legs) between the step stringer and the drop extension leg. (See Fig. 2 and Fig. 3 to illustrate.)

This product improvement was initiated by OEM customer feedback to combat over-stressing of the components during the OEM build process. The use of line dollies, line rolls and scale pads can raise the floor level higher than what occurs during normal use of the steps by the retail customer in the field.

Too much additional stress can cause the legs to slightly bend. This is a cosmetic concern only.

There is no change in functionality, installation or operation with the lengthened legs. There is also no change in price or part number associated with the improvement.

Fig. 1

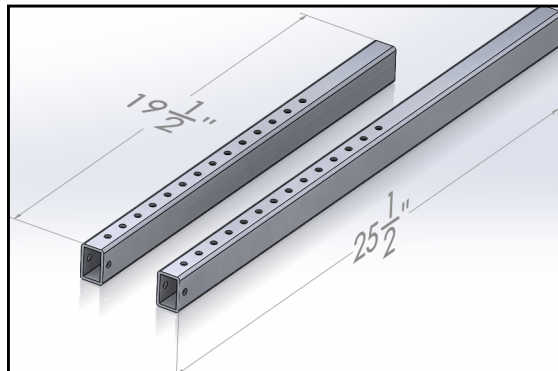


Fig. 2 - Step With Current Leg

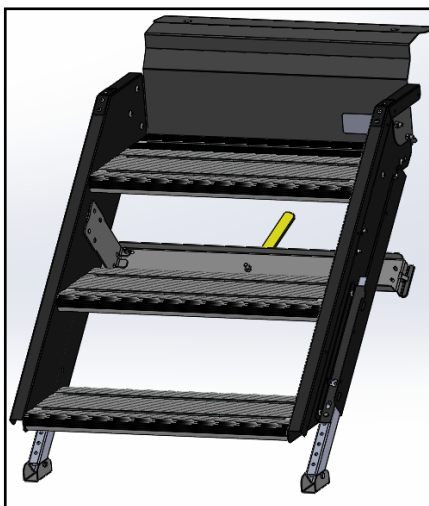
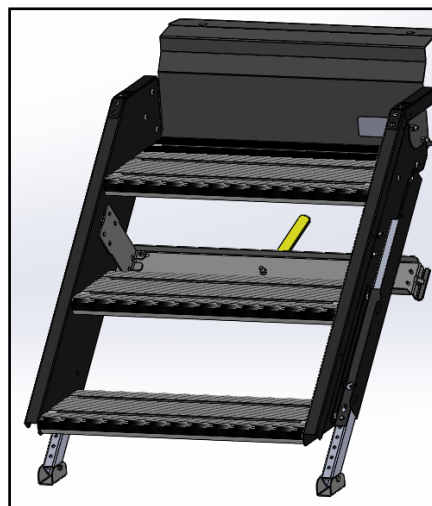


Fig. 3 - Step With Longer Leg



If you have any questions related to the product improvement, please do not hesitate to contact me directly or your LCI representative. Thank-you for your time and attention to this matter. We value and appreciate your business and partnership.

Sincerely,

Brian Hess

Director of Sales – Chassis Division
Lippert Components, Inc.
c: 574.361.5185



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Frequently Asked Questions:

1. Will a new part number be required? No there is no part number change.
2. Does the price change for the item? No there is no price change.
3. Is the new part wholly interchangeable with the previous version of the part? Yes the steps are interchangeable. The change will be made on a running basis starting immediately.