



**IMPORTANT SERVICE
INFORMATION FOR:**

- ✓ SERVICE MANAGER
- ✓ SERVICE ADVISOR
- ✓ TECHNICIAN
- ✓ PARTS DEPARTMENT
- ✓ WARRANTY PERSONNEL

BULLETIN NUMBER:
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GROUP:
MISCELLANEOUS

INSTRUMENT CLUSTERS (IPC) NOW SUPPLIED WITH MILEAGE PROGRAMMED

AFFECTED VEHICLES

- Isuzu N-Series Vehicles
2011MY – Current

- 18MY F-Series

INFORMATION

AIPDN is pleased to announce the availability of instrument clusters programmed with the vehicle's mileage for 2011MY to current Isuzu N-Series vehicles.

In order to facilitate this, the applicable instrument clusters are MAC Coded "X" which **requires dealers to complete the attached Isuzu Instrument Cluster Mileage Verification Form certifying the vehicle's mileage, and to email the form to Isuzu Parts Technical Support.** Parts Technical will review the form's information to confirm that the instrument cluster part number ordered is correct for the truck/VIN. If correct, the verified mileage provided by the dealer will be used to program the cluster. If incorrect, the ordering dealer will be contacted by a Parts Technical Support representative. As these parts will be programmed for specific vehicles they are not eligible to be returned.

IT IS THE DEALER'S RESPONSIBILITY TO VERIFY THE MILEAGE INFORMATION PROVIDED FOR THE VEHICLE IS CORRECT

Begin the instrument cluster order in ICS and then email the completed Instrument Cluster Mileage Verification Form to the Parts Technical Support E-mail address provided below and on the form.

PARTS INFORMATION

PARTS TECHNICAL SUPPORT EMAIL ADDRESS: partstech@isza.com

AMERICAN ISUZU PARTS DISTRIBUTION NETWORK

ISUZU INSTRUMENT CLUSTER MILEAGE VERIFICATION FORM

Dealers are required to complete the information below and

send this form to: partstech@isza.com

Dealer Code	
Dealer Contact	
Dealer Phone #	
VIN (17 Digits)	
Vehicle Model	
Vehicle Production Date	
Certified Vehicle Mileage you want displayed on the odometer (Enter number then circle units desired Miles or KM)	_____ Miles/KM
Part # of Instrument Cluster Ordered	
Primary units displayed on cluster face will be? (Circle One)	Miles/KM
Isuzu Order Ref #	
For Drop Ship Orders Only; Ship to Name	
Drop Ship to Address	
Drop Ship Contact Name and phone #	

I/We state that the odometer now reads _____ (do not show tenths) Miles/KM (circle one), and to the best of my/our knowledge that reflects the actual mileage of the vehicle.

X _____

Signature of Owner, Fleet Representative or Dealership Representative

X _____

Printed name of Owner, Fleet Representative or Dealership Representative

DISCLAIMER: THE PARTS TECH SUPPORT STAFF VERIFIES INSTRUMENT CLUSTER PART IS CORRECT FOR VIN PROVIDED. IT IS THE DEALER'S RESPONSIBILITY TO CONFIRM THAT THE MILEAGE INFORMATION PROVIDED IS CORRECT.