Service Alert

Mazda North American Operations Irvine, CA 92618-2922



Subject:

2016-2018 CX-9 - CHECK ENGINE LIGHT ON WITH DTC P0401 STORED IN MEMORY

Service Alert No.: SA-072/17

Last Issued: 11/28/2017

DESCRIPTION

If you receive a customer complaint of a Check Engine Light on with a DTC P0401 stored in memory, follow the repair procedure below.

REPAIR PROCEDURE

- 1. Verify the customers conern
- 2. Inspect EGR valve for carbon deposiits.
 - If none found, diagnose according to the instructions on MGSS online.
 - If carbon is found continue to step 3.
- 3. Replace the EGR valve according to the instructions on MGSS online.
- 4. Test drive the vehicle and confirm the repair.

NOTE: If the Check Engine Light resets, diagnose it according to the instructions on MGSS online.

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