

Subject: 2018 CX-9 - MAINTENANCE MONITOR ENGINE OIL DATA RESET	Service Alert No.: SA-071/17
	Last Issued: 11/28/2017

DESCRIPTION

The 2018 CX-9 Maintenance Monitor engine oil data reset procedure (for oil change) is different than other models due to a specification problem. It must be reset in 2 places - in MAZDA CONNECT and in the instrument cluster. It is important to reset in both places at every oil change to avoid unnecessary customer return.

NOTE: If the reset procedure is not performed in both places, a maintenance message will be displayed in the instrument cluster after the customer leaves the dealer.



REPAIR PROCEDURE

Reset the Maintenance Monitor using both the MAZDA CONNECT center display and the tripmeter switch on the instrument cluster. These reset the remaining oil life based on selected distance or engine operating conditions, whichever comes first.

Reset using MAZDA CONNECT

1. Switch the ignition ON (engine off or on).
2. Select [Applications] on the center display.
3. Select [Vehicle Status Monitor] on the center display.
4. Select [Schedule Maintenance] on the center display.
5. Select [Oil Change] on the center display.
6. Select [Reset] on the center display.

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Reset using Instrument Cluster

1. Switch the ignition from OFF to ON (engine off) with the tripmeter switch pressed.
2. The Master warning light blinks when the reset is complete.



CAUTION:

- Keep pressing the tripmeter switch for 7 seconds or more after switching the ignition from OFF to ON.
- The tripmeter and average fuel economy are reset when this procedure is performed with tripmeter A or B displayed in the multi-information display.