Service Alert

Mazda North American Operations Irvine, CA 92618-2922



Subject:

2016-2017 CX-9 - OIL WARNING LIGHT ILLUMINATION WITH DTC P250A:00

Service Alert No.: SA-070/17

Last Issued: 11/08/2017

DESCRIPTION

APPLICABLE MODEL(S)/VINS 2016-2017 CX-9

If you receive a customer complaint of an engine oil warning light illuminating, with DTC P250A:00 stored in the PCM, it may be caused by overfilling the engine oil.

NOTE: Do not perform any diagnosis or repairs until the engine oil level has been verified.

Inspect the engine oil level (as shown below).

- If the engine oil level is found to be overfilled, drain the necessary oil to obtain the correct level.
- If the engine oil is not found to be overfilled, refer to the instructions on MGSS online for further diagnosis.

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CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ----without permission in writing.



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