Mazda North American Operations Irvine, CA 92618-2922



Subject: PASSENGER SEAT BELT AND PASS AIRBAG OFF INDICATOR LIGHTS ON AND / OR SEAT WARMER STAYS ON AFTER WINDSHIELD TINT INSTALL	M-Tips No.: MT-018/17
	Last Issued: 11/09/2017

APPLICABLE MODEL(S)/VINS

2017 CX-5

DESCRIPTION

Some customers may complain about:

- PASSENGER Seat Belt and PASS AIRBAG OFF indicator lights ON (A).
- Front seat warmers ON (B) and cannot be turned OFF.



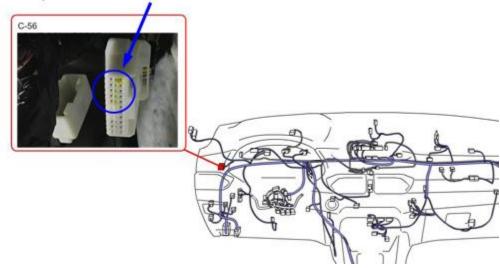
No DTC's are stored in memory. This may be caused by water contamination at connector C-56 after a recent aftermarket windshield tint installation.

An editorial board comprised of MNAO service staff members generates, collects, and verifies information for this publication.

To contribute repair tip ideas, send an e-mail to mtips@mazdausa.com. All contributions become property of MNAO, which assumes permission to publish them without further consideration.

M-Tips No.: MT-018/17	Last Issued: 11/09/2017

Example of water contamination



During the aftermarket windshield tint installation, water is used by the installer. The tint installation may cause water contamination at connector C-56.

REPAIR PROCEDURE

- 1. Verify customer concern.
- 2. Inspect connector C-56 for water or corrosion.
- 3. Clean the connector.
- Note: If cleaning is not possible, replace the wiring harness.
- 4. Verify repair.

WARRANTY INFORMATION

This repair is not covered under Mazda's warranty policy if water contamination is found at connector C-56 after a recent aftermarket windshield tint installation.

An editorial board comprised of MNAO service staff members generates, collects, and verifies information for this publication.

To contribute repair tip ideas, send an e-mail to mtips@mazdausa.com. All contributions become property of MNAO, which assumes permission to publish them without further consideration.