

Technical Service Bulletin

Mazda North American Operations
Irvine, CA 92618-2922



Subject: CRACKS AROUND EDGE OF ACTIVE DRIVING DISPLAY (LOOKS FUZZY)	Bulletin No.: 09-044/17
	Last Issued: 11/13/2017

BULLETIN NOTES

This bulletin supersedes the previously issued bulletin(s) listed below: The changes are noted in Red.

Previously issued TSBs:	Date issued:
09-020/16	03/29/2016
09-037/15	09/22/2015

APPLICABLE MODEL(S)/VINS

2016 Mazda2 Mexico built vehicles with VINs between 3MD DJ ***** 101111 to 103355 (produced from April 23, 2015 to September 29, 2015)

2015 Mazda3 Mexico built vehicles with VINs between 3MZ BM ***** 213930 to 260783 (produced from April 23, 2015 to September 29, 2015)

2015 Mazda3 Japan built vehicles with VINs between JM1 BM ***** 259983 to 275744 (produced from February 7, 2015 to May 27, 2015)

2016 Mazda6 vehicles with VINs lower than JM1 GJ ***** 411770 to 434008 (produced from February 7, 2015 to May 27, 2015)

2016 CX-3 vehicles with VINs lower than JM1 DK ***** 100037 to 103523 (produced from February 7, 2015 to May 27, 2015)

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

DESCRIPTION

Some vehicles may experience a fuzzy appearance (tiny cracks) around the edge of the Active Driving Display.



Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify customer concern.
2. Replace the Active Driving Display. Refer to MGSS online or Workshop Manual section 09-22:
 - Mazda2 - ACTIVE DRIVING DISPLAY REMOVAL/INSTALLATION
 - Mazda3 - ACTIVE DRIVING DISPLAY REMOVAL/INSTALLATION
 - Mazda6 - ACTIVE DRIVING DISPLAY REMOVAL/INSTALLATION
 - CX-3 - ACTIVE DRIVING DISPLAY REMOVAL/INSTALLATION
3. Verify repair.

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PARTS INFORMATION

Part Number	Description	Qty.	Notes
BHR1-55-459 or B62S-55-459	Multi-Meter Lens	1	Active Driving Display BHR1-55-459 has been superseded by B62S-55-459

WARRANTY INFORMATION**NOTE:**

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

	Mazda2, Mazda6, CX-3	Mazda3
Warranty Type	A	A
Symptom Code	88	88
Damage Code	9F	9F
Part Number Main Cause	BHR1-55-459 or B62S-55-459	BHR1-55-459 or B62S-55-459
Quantity	1	1
Operation Number / Labor Hours:	XXL6RXRX / 0.3 Hrs.	XXL6RXRX / 0.4 Hrs.

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