

Sept. 27, 2017

Product Change Notice - One Piece Shoe for In-Wall® Inverted Gear Rack Systems

Dear Valued Customer:

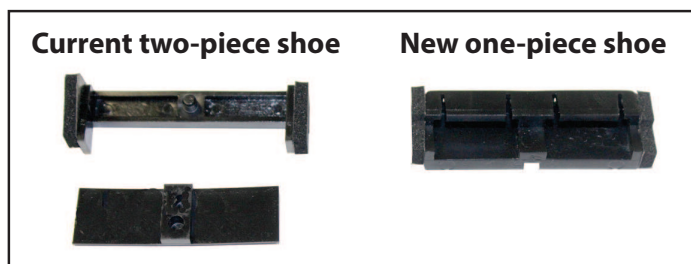
As part of our continued efforts to improve efficiency in our plants, we will be switching from a two-piece shoe to a one-piece shoe on our In-Wall® slide-outs with inverted gear rack systems.

The current two-piece shoe was snapped in place on the bearing block and then snapped together. The new one-piece version simplifies the installation procedure by snapping in place in one move.

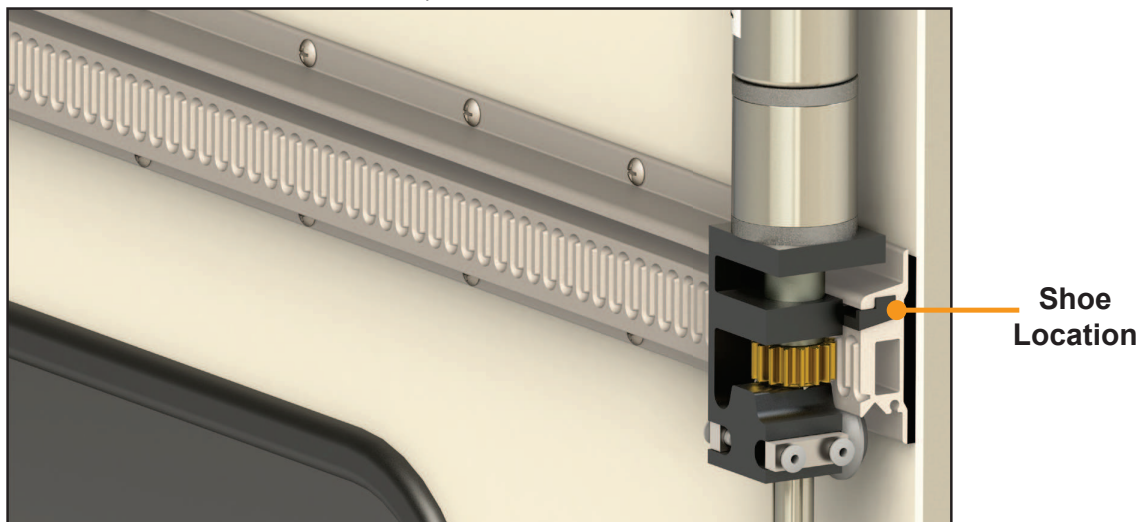
The part number for the new version is 701196 and it replaces the 299085/299086 combo. The customer will still order the same variant as before, but will need the new part number in case replacement parts are needed.

The new shoe will look identical to the previous version once installed. The new version has the same functionality as the previous shoe and the two versions are also interchangeable. There is no price increase associated with the improvement.

The change will be made on a running basis around the end of October, 2017. The two-piece version can continue to be used while inventory lasts.



In-Wall Assembly with Inverted Gear Rack



If you have any questions on the new, improved In-wall shoe, please do not hesitate to call me directly or your LCI representative. We value and appreciate your business and your partnership.

Sincerely,

Brian Hess

Director of Sales – Chassis Division

Lippert Components, Inc.

c: 574.361.5185



NYSE:DW

Frequently Asked Questions:

1. Will a new part number be required? Yes, the new part number is 701196 and it replaces the 299085/299086 combo. The customer will still order the same variant as before, but will need the new part number in case replacement parts are needed.
2. Does the price change for the item? No there is no price change associated with the improvement.
3. Is the new part wholly interchangeable with the previous version of the part? Yes the parts are wholly interchangeable.