

Technical Service Bulletin

Mazda North American Operations
Irvine, CA 92618-2922



Subject: 07-006/17 - A/C BLOWS WARM AIR DUE TO REFRIGERANT LEAK	Bulletin No.: 07-006/17
	Last Issued: 05/26/2017

BULLETIN NOTES

This bulletin supersedes the previously issued bulletin(s) listed below: The changes are noted in Red.

Previously issued TSBs:	Date issued:
07-004/17	04/18/2017
07-006/16	12/12/2016
07-001/17	02/15/2017, 01/06/2017

APPLICABLE MODEL(S)/VINS

2016-2017 CX-3 USA/Mexico vehicles with VINs lower than JM1 DK ***** 162553 (produced before December 19, 2016)

2016-2017 CX-3 Canada vehicles with VINs JM1 DK ***** 100037 through 162553 (produced from March 09, 2015 through December 19, 2016)

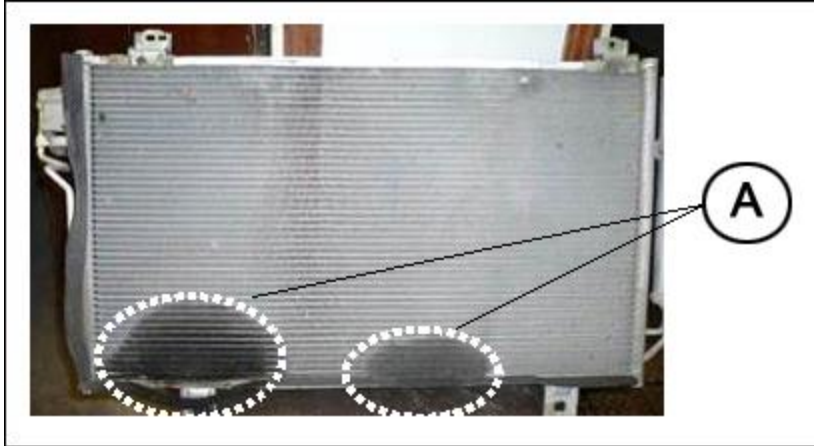
2016-2017 Mazda2 Mexico vehicles with VINs 3MD DJ ***** 100050 through 109656 (produced from December 19, 2014 through December 04, 2016)

DESCRIPTION

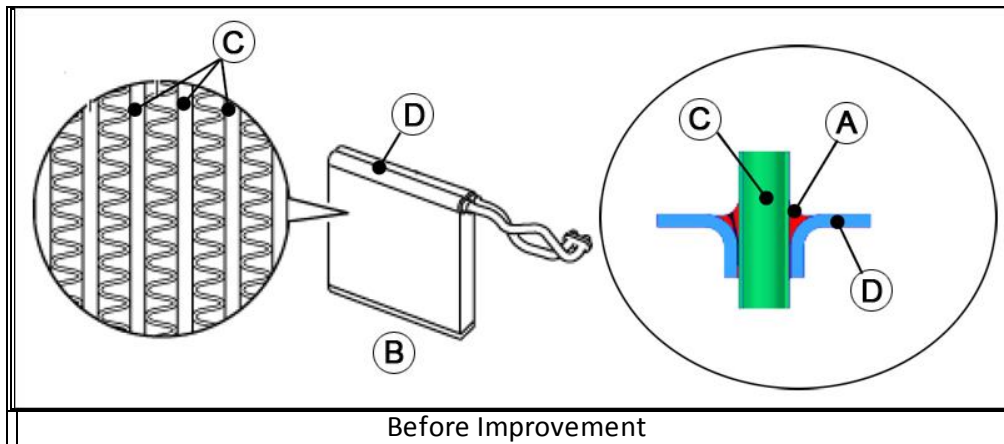
Some customers may complain about warm air from the climate control vents. This may be caused one or both of the following:

- Condenser corrosion, causing a refrigerent leak (A).

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- Improper brazing (A) of the evaporator (B), causing a refrigerant leak from the joint between the tubes (C) and the header (D).



Customers having these concerns should have their vehicle repaired using the following repair procedures.

Repair Procedure Outline

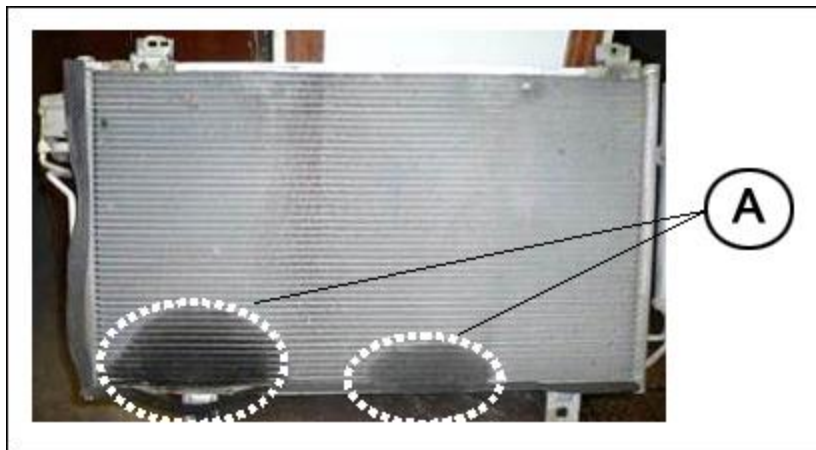
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Repair Procedure	Description	Model
A.	Condenser corrosion, causing a refrigerent leak	2016-2017 CX-3 vehicles with VINs lower than JM1 DK ***** 159395 (produced before November 01, 2016)
B.	Improper brazing of the evaporator, causing a refrigerent leak	2016-2017 CX-3 USA/Mexico vehicles with VINs JM1 DK ***** 103784 through 162553 (produced from June 01, 2015 through December 19, 2016) 2016-2017 CX-3 Canada vehicles with VINs JM1 DK ***** 100037 through 162553 (produced from March 09, 2015 through December 19, 2016) 2016-2017 Mazda2 Mexico vehicles with VINs 3MD DJ ***** 100050 through 109656(produced from December 19, 2014through December 04, 2016)

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REPAIR PROCEDURE

1. Verify customer concern.
2. Use a dealer supplied manifold gauge tool to check the A/C refrigerant charge. Refer to MGSS online Workshop Manual REFRIGERANT PRESSURE CHECK. Is the A/C refrigerant charge low?
 - Yes - Go to step 3.
 - No - This Service Information is not applicable. Refer to MGSSonline Workshop Manual:
 - Manual A/CNO COOL AIR [MANUAL AIR CONDITIONER].
 - Auto A/CNO COOL AIR [FULL-AUTO AIR CONDITIONER].
3. Is the vehicle a Mazda2 or CX-3?
 - CX-3 - Go to step 4.
 - Mazda2 - Go to step 6.
4. Visually inspect the condenser for A/C refrigerant leak. Is there a visible trace of A/C refrigerant leak at location (A)?



- Yes - Go to A. Repair Procedure.

NOTE: Before proceeding to A. Repair Procedure, go to step 6. for a possible evaporator leak also.

- No - Go to step 5.

5. Use a dealer supplied UV leak detection tool. Is there a trace of fluorescent liquid at location (A)?

NOTE: UV fluorescent leak detection dye is added at the factory.

- Yes - Go to A. Repair Procedure.

NOTE: Before proceeding to A. Repair Procedure, go to step 6. for a possible evaporator leak also.

- No - Go to step 6.

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6. Use a dealer supplied UV leak detection tool. Is there a trace of fluorescent liquid at the A/C unit drain hose end?

- Yes - Go to B. Repair Procedure.
- No - This Service Information is not applicable. Refer to MGSSonline Workshop Manual:
 - Manual A/CNO COOL AIR [MANUAL AIR CONDITIONER].
 - Auto A/CNO COOL AIR [FULL-AUTO AIR CONDITIONER].

A. Repair Procedure(Condenser corrosion, causing a refrigerent leak)

1. Replace the condenser. Refer to MGSSonline Workshop Manual CONDENSER REMOVAL/INSTALLATION [SKYACTIV-G 2.0].

NOTE: When replacing the condenser, add compressor oil of approximately 40 ml [40 cc, 1.4 fl oz]. Refer to MGSSonline Workshop Manual REFRIGERANT CHARGING.

2. Verify repair.

B. Repair Procedure(Improper brazing of the evaporator, causing a refrigerent leak)

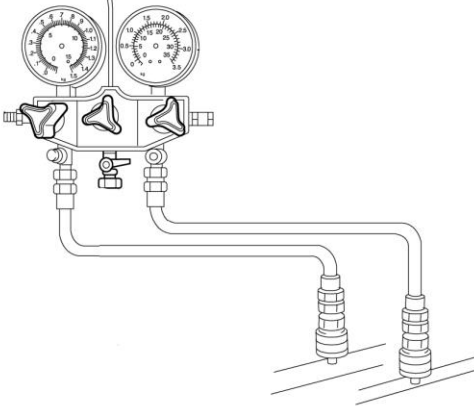

1. Replace the A/C evaporator. Refer to MGSSonline Workshop Manual:

- CX-3 - A/C UNIT REMOVAL/INSTALLATION.
- **Mazda2** - A/C UNIT REMOVAL/INSTALLATION.

NOTE: When replacing the evaporator, add compressor oil of approximately 40 ml [40 cc, 1.4 fl oz]. Refer to MGSSonline Workshop Manual REFRIGERANT CHARGING.

2. Verify repair.

SPECIAL SERVICE TOOLS

Part Number	Description	
Dealer Supplied	A/C Manifold Gauge	 <p>A technical line drawing of an A/C manifold gauge. It features two circular pressure gauges at the top, each with a scale from 0 to 30. Below the gauges are two service ports with valves. Two hoses extend from the bottom of the gauge, each ending in a quick-connect fitting designed to attach to a vehicle's A/C service ports.</p>
Dealer Supplied	UV leak detection tool	 <p>A photograph of a UV leak detection tool. It consists of a pair of yellow safety glasses with a wrap-around design and a black flashlight. The flashlight's lens is illuminated with a bright blue light, which is used to detect leaks in A/C systems by reflecting off refrigerant oil.</p>

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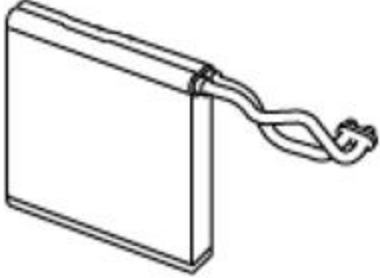
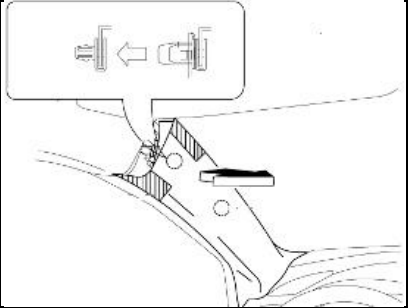
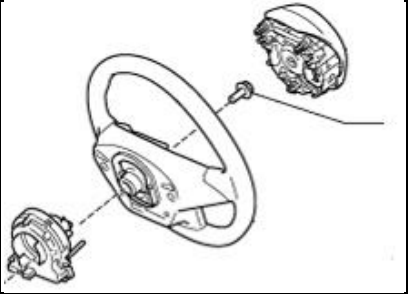
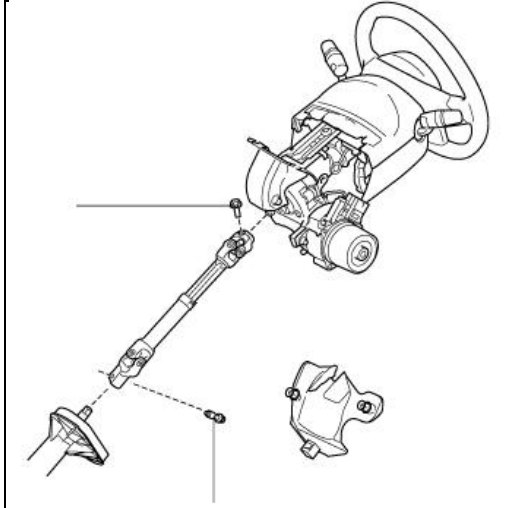
PARTS INFORMATION

A. REPAIR PROCEDUREPARTS INFORMATION (CX-3 only)

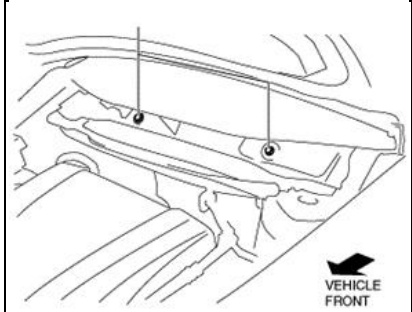
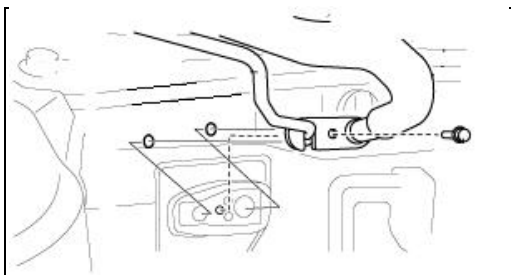
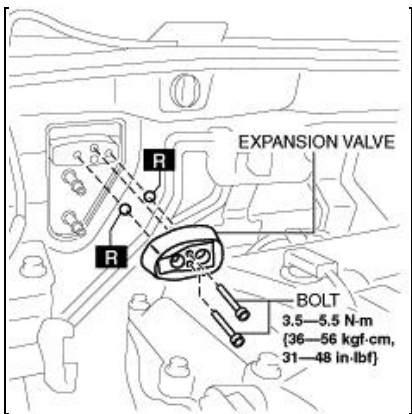
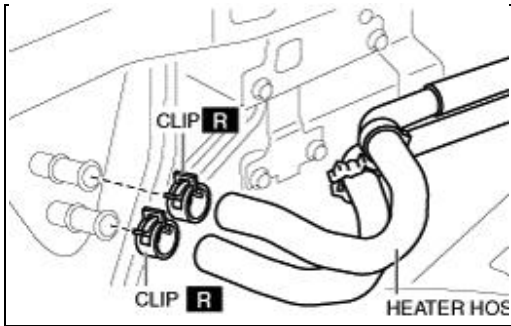
Part Number	Description	Qty.	Notes	Part Location
DB3R-61-480A	CONDENSER	1	(Part location A)	
GJ6A-61-J19	O RING NO.1	1	Non reusable part (PartlocationB)	
GJ6E-61-J19	O RING NO.2	1	Non reusable part (PartlocationC)	
5555-FG-002	A/C REFRIGERANT	As needed	---	
ZZC0-61-K39	COMPRESSOR OIL	1	1 bottle repairs 5 vehicles 40 ml required from 210 ml/bottle)	

B. REPAIR PROCEDUREPARTS INFORMATION

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Part Number	Description	Qty.	Notes
DD2F-61-J10A (CX-3) DB5H-61-J10A (Mazda2)	EVAPORATOR	1	
D09W-68-162	TRIM CLIP	2	<p data-bbox="1029 569 1260 596">Non Reusable Part</p> 
9YA0-11-003A	BOLT, STEERING WHEEL	1	<p data-bbox="1029 911 1260 938">Non Reusable Part</p> 
B455-32-099B	BOLT, INTERMEDIATE SHAFT LOWER	1	<p data-bbox="1029 1241 1260 1268">Non Reusable Part</p> 
D10J-32-099	BOLT, INTERMEDIATE SHAFT UPPER	1	

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<p>9YA0-20-682</p>	<p>BOLT, DASHBOARD</p>	<p>2</p>	<p>Non Reusable Part</p> 
<p>BBM4-61-J17</p>	<p>O-RING, COOLER PIPE LOW AND EXPANSION VALVE</p>	<p>2</p>	<p>Non Reusable Part</p> 
<p>GJ6A-61-J19</p>	<p>O-RING, COOLER PIPE HIGH</p>	<p>1</p>	
<p>GJ6E-61-J19</p>	<p>O-RING, EXPANSION VALVE</p>	<p>1</p>	<p>Non Reusable Part</p> 
<p>BP4K-61-242</p>	<p>CLIP, HEATER PIPE</p>	<p>2</p>	<p>Non Reusable Part</p> 
<p>5555-FG-002</p>	<p>A/C REFRIGERANT</p>	<p>As needed</p>	<p>---</p>

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ZZC0-61-K39	COMPRESSOR OIL	1	1 bottle repairs 5 vehicles (40ml required from 210 ml/bottle).
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Note: Use GEPC with VIN to look up the correct part numbers.

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WARRANTY INFORMATION**NOTE:**

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

	A. Repair Procedure (Replace A/C Condenser)	B. Repair Procedure (Replace A/C Evaporator)
Warranty Type	A	A
Symptom Code	59	59
Damage Code	9Y	9G
Part Number Main Cause / Quantity	DB3R-61-480A / 1	DD2F-61-J10A / 1 or DB5H-61-J10A / 1
Related Part / Quantity	5555-CP-OIL / 1	5555-CP-OIL / 1
Operation Number / Labor Hours:	XXMB4XRX / 1.2 Hrs.	XXMASARX / 3.2 Hrs.
Refrigerant Charge / Labor	XXMATXRX / 0.7 Hrs. (One repair or both combined)	

NOTE:

- Claim the replacement parts as related parts.
- Claim the compressor oil using 5555-CP-OIL Quantity 1 which will reimburse you for 40 ml (1/5 of the can) (1 can repairs 5 vehicles).
- If both repairs are needed, claim 5555-CP-OIL Quantity 1 on each repair which will reimburse you for 80 ml. DSM authorization will be required when performing both repairs.
- Claim the A/C refrigerant by entering the applicable part number and the quantity used as related part.

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