



PRODUCT NOTICE

2017-04_01

MODEL(S): Front Discharge Mixer Truck
AFFECTED Start Build Date: 11/26/2013
End Build Date: 04/03/2017

SUBJECT: Cross Member Part # 34911 Field Retrofit

DATE: Refer to OEM for date of initial distribution

ISSUE:

Terex has learned of cracks appearing in the number four Crossmember (see Figures 1 and 2) and has developed a Cross Member Top/Field Retrofit as a solution. Installation of the bracket kit is optional, but recommended.

ACTION:

Contact the Terex Advance Mixer Warranty Department with questions regarding installation of the bracket kit.

Terex Advance Mixer Warranty Department Contacts:

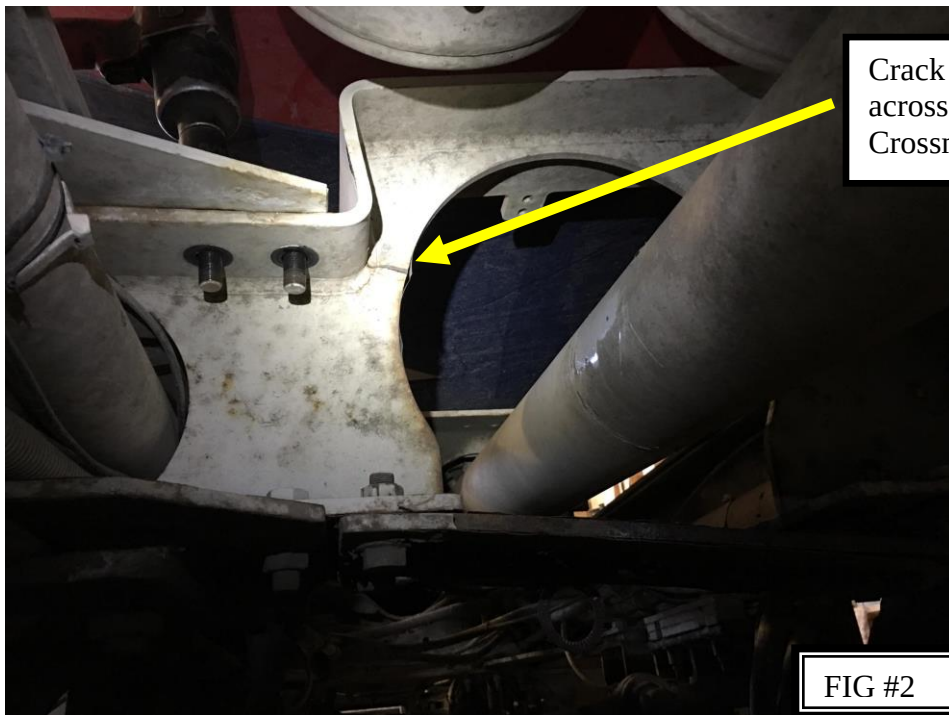
- Tom Richter – (260) 969-4569
- Rick Simone – (260) 969-4578



Crack has propagated across the top of the #4 Crossmember surface.

FIG #1

Crack located #4 Crossmember



Crack has propagated across the top of the #4 Crossmember surface.

FIG #2

Crack located #4 Crossmember

TEREX ADVANCE MIXER
7727 Freedom Way, Fort Wayne IN 46818



Supplemental Information to Technician for Product Advisory 2017-04

WARNING

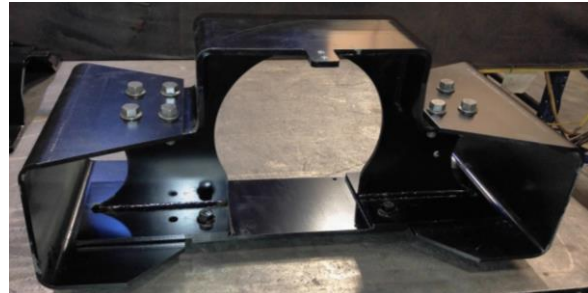
Perform all work in accordance with your facilities safety guidelines.

PARTS PER ONE TRUCK		
P/N	QTY	DESCRIPTION
36011	1	RETROFIT #4 CROSSMEMBER TOP
14462	8	BOLT, FLNG, 5/8"-18 X 2-1/2", PO, GR8
14461	8	NUT, LOCK, FLANGE, 5/8"-18, GR8

INSTRUCTIONS

1. Park truck on level surface
 - a. Set parking brake
 - b. Turn ignition key off & remove
 - c. Place a "Do Not Operate" sign at the controls. Lockout/Tag out truck
 - d. Chock wheels

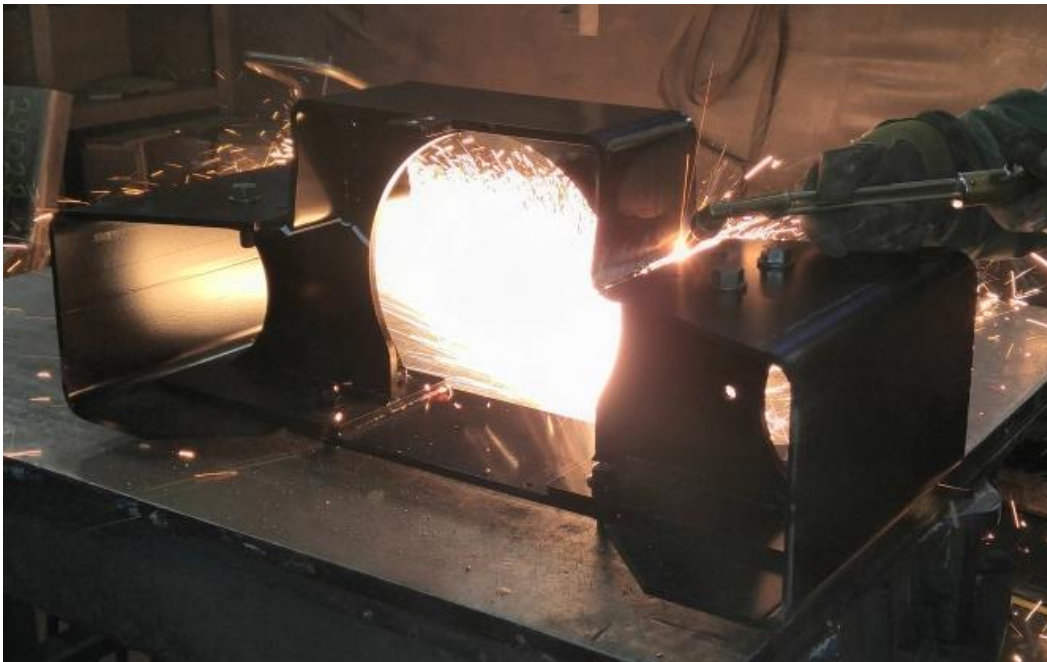
2. Remove Grease Shield



3. Remove two inboard bolts per side and mark Crossmember as shown:



4. Shield driveline, wiring, air, and hydraulic hoses; then cut Crossmember as marked:



5. Discard center/top section:



6. Grind & clean edges:



7. Apply primer/spray paint:



8. Remove four remaining bolts and install Retrofit Crossmember Top. Torque fasteners to 200 ft. /lb.



9. Reinstall grease shield



Reimbursement Information

- For trucks within the one year warranty **TEREX ADVANCE MIXER** will reimburse: Labor – 2 man – hours.
- For trucks outside the one year warranty **TEREX ADVANCE MIXER** will supply retrofit parts only.