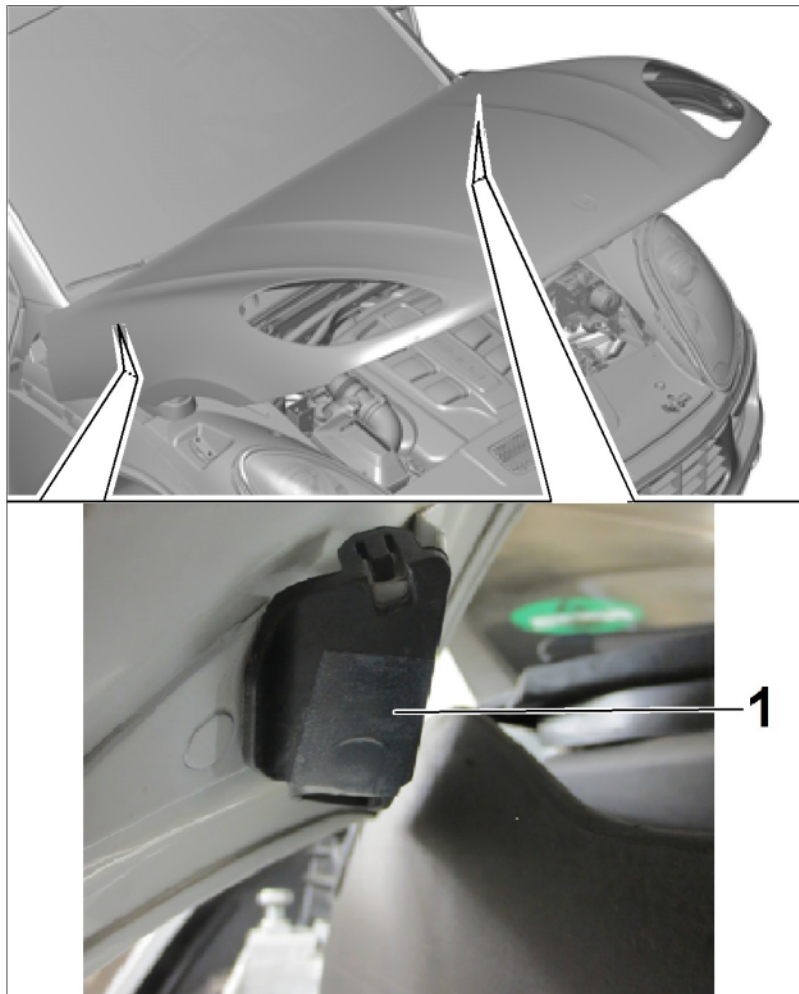


Eliminating Noise Symptoms - Replacing Rubber Stops on Front Hood (Creaking noise from around the dashboard or A-pillar/SY0116)

General information

- Revision: This bulletin dated January 23, 2017 replaces bulletin dated April 6, 2016.
 This revision includes:
 - Part numbers
 - Work Procedure
 - Invoicing information
- Model Year: **As of 2014 up to 2016**
- Symptom: Creaking noises come from around the dashboard/A-pillar while driving.
- Cause: Material pairing between the buffers and rear rubber stops on the front hood results in creaking noises from around the dashboard/A-pillar at the left and right.
- Date of Introduction: From February 2, 2016 onwards, optimized rubber stops (new Part No. 95B.863.23x.A) are used during production.
- Remedial Action: In the event of a complaint, replace both rear rubber stops on the front hood with new rubber stops.
- Tools and Materials: **95B.863.237.A NEW** ⇒ Rubber stop, left
95B.863.238.A NEW ⇒ Rubber stop, right
- Work Procedure: 1 Unclip rubber stops ⇒ *Replacing rubber stops on front lid -1-* at the left and right using a screwdriver.
 2 **Clip new** rubber stops ⇒ *Replacing rubber stops on front lid -1-* at the left and right into the front hood.



Replacing rubber stops on front lid

Invoicing: The work involved is invoiced under the labor operation:

APOS	Labor operation	I No.
55225000	Reworking front hood	

For invoicing and documentation using PQIS, enter the following coding:

Location (FES5)	55223	Front lid guide
Damage type (SA4)	2015	creaking

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