

Electronic Owner's Manual Installation

Bulletin Type: Service Campaign Bulletin
Reference number: 14 Q 002
Campaign Reference: 04G
Attention: Service Managers and Retailer Technicians
Affected vehicles: 720S
Situation: Service Campaign bulletin to address a concern with the electronic owner's manual that has been identified on some Asia Pacific vehicles only.
Procedure: Please refer to the instructions outlined in this document to complete the below rework.
Date: 29th August 2017

This bulletin will cover:

1. Download Instructions
2. Vehicle Installation

These checks/rework must be completed on all affected vehicles when carrying out Pre-Delivery Inspections (PDI) or at the next service centre visit.

1. Download Instructions

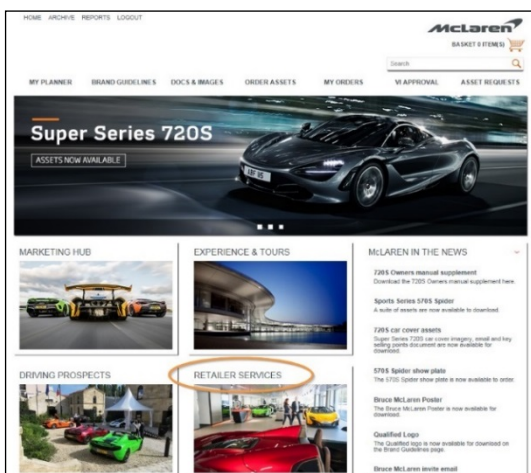
The current electronic owner's manual requires updating with the latest version which is now available to download from the McLaren Marketing Suite.

Step 1:

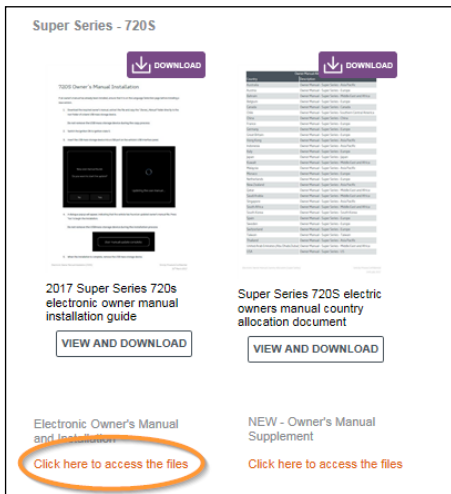
Log into the McLaren Marketing Suite

Step 2:

From the homepage select "Retailer Services" (see image below).



Step 3:
Scroll to “Super Series - 720S” and select “Click here to access the files”.



Step 4:
Select “2017 Super Series 720S owners manual (Asia Pacific)”.



Step 5:
Select “Download”



The latest version of the electronic owner’s manual will now download.

Step 6:

Care Point: The blank USB mass storage device must be formatted in FAT32.

Extract the downloaded file and copy the 'Owner's Manual' folder directly to the root folder of a blank USB mass storage device.

2. Vehicle Installation Instructions

Care Point: Do not remove the USB mass storage device during the copy process

Step 1:

Switch the ignition ON to ignition state 5.

Step 2:

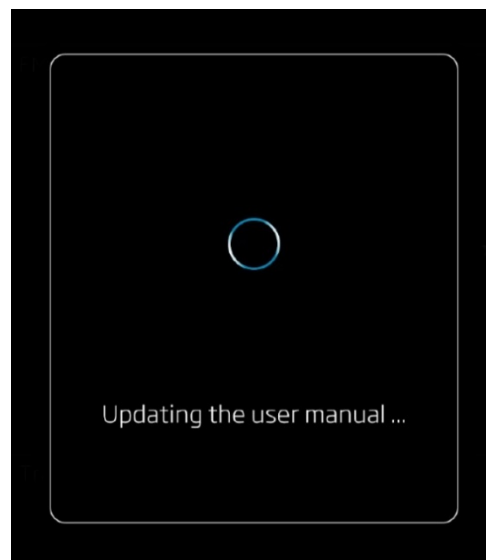
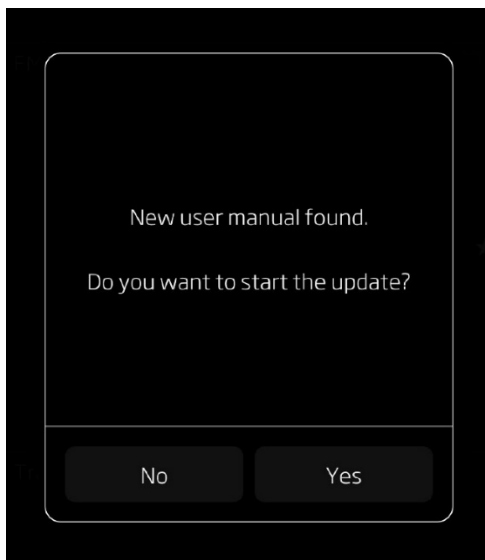
Insert the USB mass storage device into a USB port on the vehicle's USB interface panel.

Step 3:

A dialogue popup will appear, indicating that the vehicle has found an updated owner's manual file.

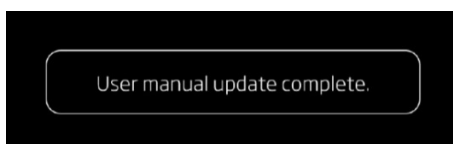
Step 4:

Press 'Yes' to begin the installation.



Step 5:

When the installation is complete, remove the USB mass storage device.



Step 6:

Check functionality of the electric owner's manual.

If you have any questions, please speak to your Regional Aftersales Manager.

Best regards,

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McLaren Bulletins are written to inform McLaren technicians of conditions that may occur on some McLaren vehicles, or to provide information that could assist diagnosing a McLaren vehicle. Part numbers listed in McLaren bulletins are for reference only. Always check with the parts department to verify the latest part numbers.

Warranty Information

Description	Resolution Code	Repair Time
Electronic Owner's Manual Installation	CPCPC403A33A4A07	0.2 Hours

Parts Information

Description	Part Number	Quantity	Order Process
APac Electronic Owner's Manual	N/A	1	Download from the McLaren Marketing Suite