

MISSING FEATURE - INSTALLATION OF HHC & MSR

AFFECTED MODELS: 2017 KTM 1290 SUPER ADVENTURE T

RESTRICTIONS: AFFECTED MODELS ARE LINKED BY VIN IN KTM DEALER.NET

INITIAL INFORMATION:

KTM North America, Inc. has determined that during production of the 2017 KTM 1290 SUPER ADVENTURE T certain motorcycles have been produced without the HHC (Hill Hold Control) & MSR (Motor Slip Regulation) software features enabled. To ensure the highest level of safety, performance, reliability and customer satisfaction, it is necessary to install the HHC & MSR on affected motorcycles.

The features can be installed free of charge using the XC_1 Diagnostic Tool as explained with special instructions below in the procedure for repair. If these options have already been purchased individually on an affected model the invoiced amounts can be refunded. Please send an email of the invoice copy to ktmtechservices@ktmnorthamerica.com along with your dealer information for refund assistance.

PROCEDURE FOR REPAIR:

1. Connect a battery charger to the bikes battery to maintain voltage between 13.2V – 14.9V.
2. Ignition on the bike and connect XC_1 with external power supply (**Fig. 1**).
3. Select the 1290 SUPER ADVENTURE T (2015-) from the model tree, then click “DLC-HELP”.
4. Click “TOP Functions” then choose “HHC” and select “Unlock Special Function”.
5. Return home after successful installation and repeat steps choosing “MSR” instead of HHC.
6. Create a TI warranty claim using the linked campaign code.

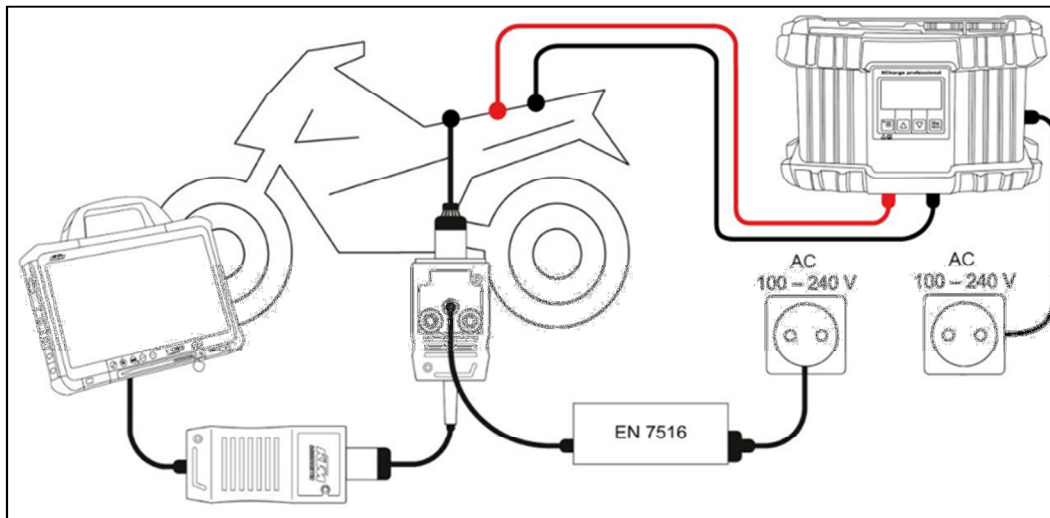


Figure 1: XC_1 vehicle connection diagram

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WARRANTY INPUT INFORMATION:

This Technical Bulletin only affects certain VIN numbers! Please check the VIN by performing a Motorcycle History search in KTM Dealer.net to determine if it's affected. If the motorcycle is affected you will see a link to the bulletin and its repair status in the history results. KTM North America will not warranty units whose VIN numbers are not linked as this bulletin does not apply to them. It is the responsibility of the dealer to determine if the unit requires this update by checking the vehicle history and understanding the instructions provided by this bulletin.

Please note that when entering a warranty claim on an affected model, you must perform a vehicle history search, expand the **Technical information** window and click the orange arrow on the right side of the corresponding bulletin message.

You can now choose the TI Number from the list. The TI number for this procedure is according to the repairs performed and listed in the warranty claim input information; click **Continue with selected action code**.

The Warranty Claim is automatically entered for you, including parts & labor. You must enter additional information in the required fields marked with an asterisk "*" before submitting the claim to KTM. The flat rate time for this repair is based on the action performed and provided in minutes.

WARRANTY CLAIM INPUT INFORMATION	
Warranty type:	TI Warranty
Subassembly group:	42 - ABS
Failure code:	650 – Control unit programming
Part causing failure:	0025060166 – Hex collar screw M6x16 ISA30
Campaign code:	42_288672_00 HHC & MSR Upgrade
Spare parts:	n/a
Labor time:	20 minutes
Stock parts affected:	NO

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