



MY18 INDIAN MOTORCYCLE DIGITAL WRENCH 3.9 UPDATE

Attn: Service Managers, General Managers, Dealer Principals

Date: August 24, 2017

Hello Indian Motorcycle dealer,

At the dealer show in July, we launched the new MY18 Indian Motorcycle line-up! On top of key product enhancements across the entire line, we also introduced the all new Scout® Bobber, Springfield Dark Horse®, Chieftain Dark Horse® with Ride Command, and Roadmaster® Elite. Early consumer and dealer response has been extremely positive with numerous pre-sold orders, strong social buzz, and widespread press coverage.

As we advance the technology of our products with each model year, it is important to maintain the most up-to-date software to best service your customers. **Thus, it is critical that you download the latest version of Digital Wrench 3.9 today.**

MY18 bikes are only compatible with Digital Wrench 3.9. Failure to download Digital Wrench 3.9 means...

1. You cannot connect and diagnose a MY18 bike
2. You cannot generate Service Reports for MY18 bikes, meaning you cannot complete the PDI portion of the PCDX process

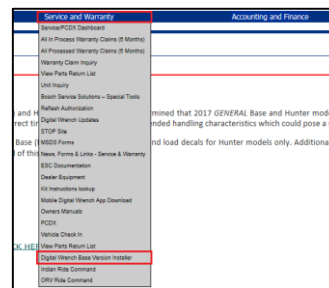
HOW TO DOWNLOAD DIGITAL WRENCH 3.9

Step 1: Log in to your Polaris Dealer website

Step 2: Click on “Service and Warranty”

Step 3: Click on “Digital Wrench Base Version Installer”

Step 4: Download the Digital Wrench 3.9 software



The download process takes approximately 5 minutes, and should be downloaded to your shop's primary diagnostic computer(s). Digital Wrench 3.9 will allow you to work on all MY14 - MY18 product. This includes completing the PDI portion of PCDX on a MY18 bike, and providing full diagnostic service and re-flash capability.

Please take a moment and download Digital Wrench 3.9 today to ensure you can deliver an optimal consumer experience. Contact Polaris Technical Service or submit an ASK Polaris case with further questions or issues.

Thank you,
The Indian Motorcycle Team