



TECHNICAL SERVICE BULLETIN

Release Date: February 16, 2017
Expiration Date: February 16, 2018

Victory Motorcycle

Bulletin Number: V-17-01
Model Years: 2017

Safety Bulletin

Service Bulletin

Service Alert Fax

Distribution: Owner / Principal Service Manager Sales Manager Parts Manager Technicians

This Service Bulletin is located at www.polarisdealers.com

-Confidential and Proprietary-

VERSION: R01 (February 16 2017)

SUBJECT: 2017 Victory Cross Country Tour - USB Audio Quality

PURPOSE:

Victory engineering has determined that some 2017 Cross Country Tour models may experience poor audio quality or connectivity issues when playback is performed through a device connected via USB. Affected motorcycles were assembled using a longer USB harness, necessary to reach the lower fairing compartment found on Cross Country Tour models. This additional length creates resistance which may impact USB sound quality.

Victory has developed a shorter USB jumper harness to improve sound quality and connectivity performance for USB devices.

AFFECTED MODELS

MODEL(S) AFFECTED	MODEL NUMBERS	VEHICLE IDENTIFICATION NUMBER RANGE
2017 Cross Country Tour	V17XTAAAAA / V17XTAAAAL V17XTAAAAU / V17XTAAABA V17XTAAABL / V17XTAAABU V17XTAAACA / V17XTAAACL V17XTAAACU / V17XTAAAZA V17XTAAAZL / V17XTAAAZU	Reference "Unit Inquiry" on the dealer website or the Service Bulletin list on the STOP site to lookup affected units.

WHAT YOUR DEALERSHIP SHOULD DO:

- Dealers are required to review their sales records and make arrangements with customers as needed. In addition to consumer units, dealers are required to correct any affected units in their inventory.
- Enter the Vehicle Identification Number (VIN) into the 'Unit Inquiry' field of the dealer website to determine if a vehicle falls into the affected VIN range.
- Follow the instructions outlined in this Service Bulletin to perform the USB harness installation.
- File a warranty claim for bulletin V-17-01 immediately after completion of this bulletin.

CUSTOMER NOTIFICATION

Dealers are required to review their sales records and notify customers that have an affected VIN. Dealers are also required to correct any wholegood stock in their inventory as of the date of bulletin release by repairing the vehicle and filing V-17-01. Reference the STOP site for a list of units with open service bulletins at your dealership.

WARRANTY CLAIM / PARTS INFORMATION

Bulletin parts are excluded from the standard RMA policy and cannot be returned. To assure we can update as many units as soon as possible, please only place orders to update units in current inventory and customer units.

SERVICE BULLETIN #	V-17-01
CLAIM TYPE	SB (Service Bulletin)
LABOR ALLOWANCE	0.3 hrs (18 minutes)
PART NUMBER / DESCRIPTION	2207151 (QTY 1) K-HARNESS-USB EXTENSION, CCT 7170107 (QTY 1) BULLETIN COMPLETION DECAL
PARTS AVAILABILITY	Available to order
UNIVERSITY OF POLARIS VIDEO TRAINING REQUIREMENT	NO

SAFETY BULLETIN CONTACT LIST & SCHEDULING TOOL

A new scheduling tool is available for dealers to keep a record of customers contacted and scheduled for bulletin repairs. This optional tool provides visibility for your dealership and will be helpful to track the status of scheduled service. For more information log in to www.universityofpolaris.com

WARRANTY COVERAGE PERIOD

Warranty coverage for Service Bulletin V-17-01 will begin February 16th 2017. This bulletin expires February 16th 2018.

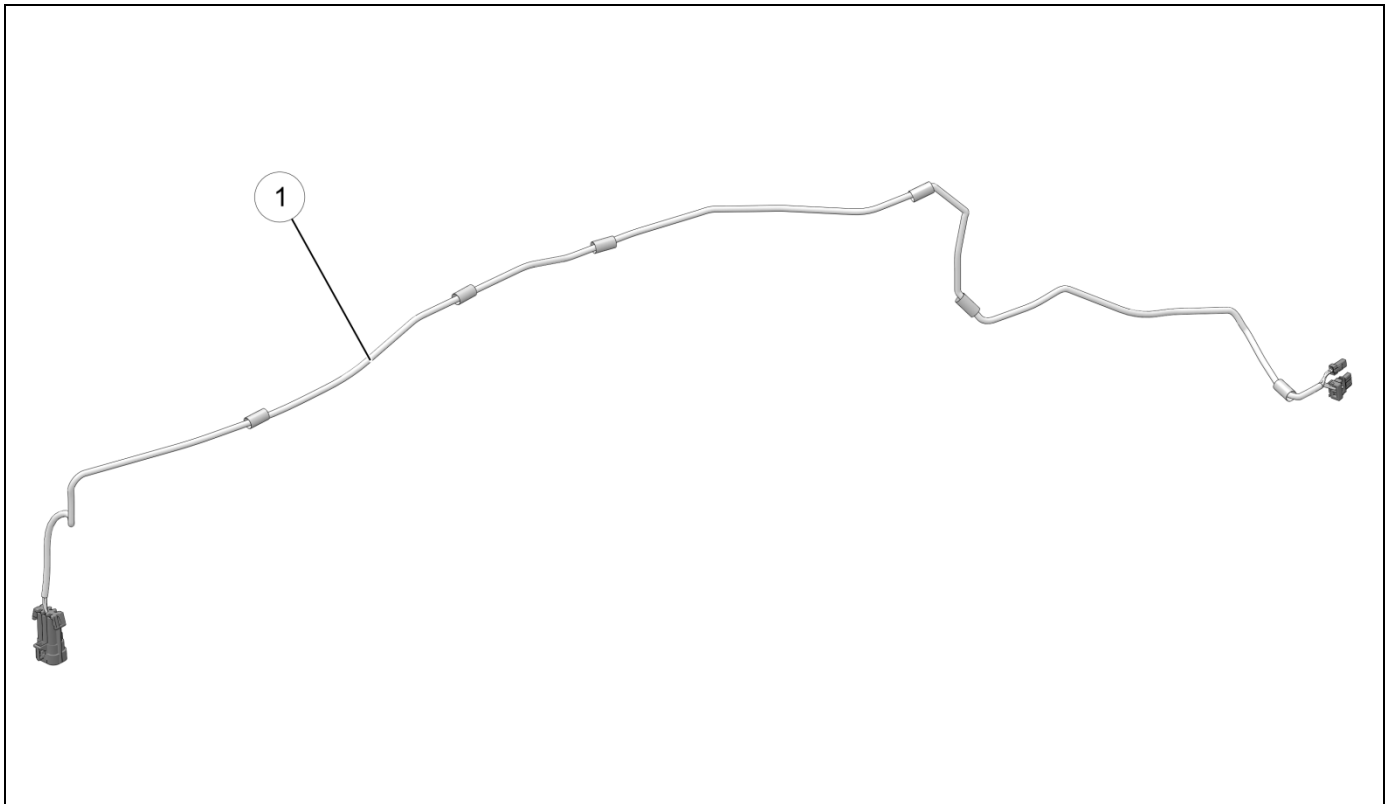
DISPOSAL INFORMATION

Under no circumstances shall the parts removed in this repair be re-used, sold, or re-purposed for another application. It is your dealership / distributor's responsibility to make sure every part replaced (related to this bulletin) is taken out of circulation and disposed of properly.

SERVICE BULLETIN COMPLETION DECAL

A Service Bulletin Completion Decal (PN 7170107) must be completed for this bulletin repair. Place the decal beneath the left-hand side cover. If you require more decals, order them through normal Polaris parts ordering channels.

CONTENTS



REF	PART DESCRIPTION	PART NUMBER	QTY
①	HARNESS-USB EXTENSION, CCT	2207151	1

2207151 - HARNESS-USB EXTENSION

USB HARNESS INSTALLATION

Tools Required:

- PV-49955
- 5mm Allen Wrench
- T25 Driver
- Heat Gun
- Pliers
- Wire Cutter

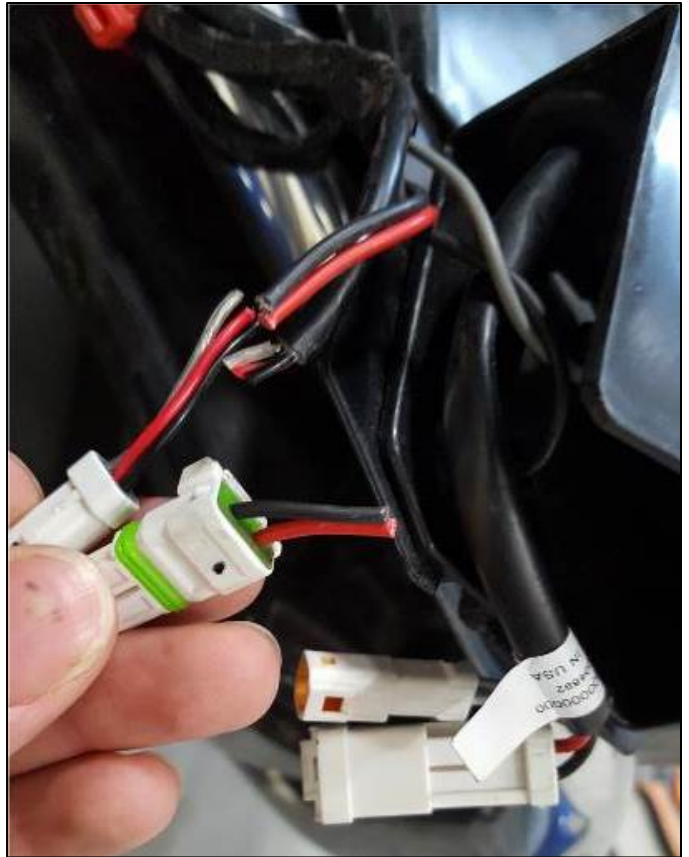
1. Open LH lower fairing door. Using a T25 driver, remove four highlighted fasteners.



2. Disconnect USB connectors.



3. Cut USB connectors off the chassis harness.



4. Place adhesive lined heat shrink tube over cut wires. heat tube until wires shrink around wires. While the heat shrink is still warm, crimp the end together with pliers to seal the wire ends.

CAUTION

Be careful when using the heat gun not to apply heat directly to the wires.

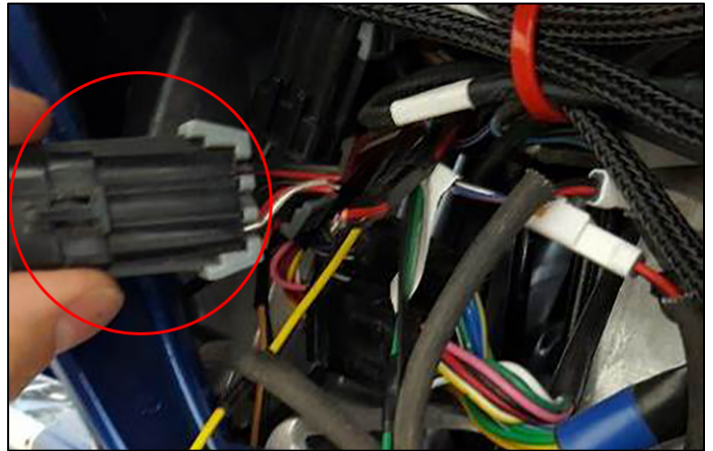


5. Use body tool PV-49955, pry one edge of bezel from fairing and pull forward to release clips. Remove headlight bezel.

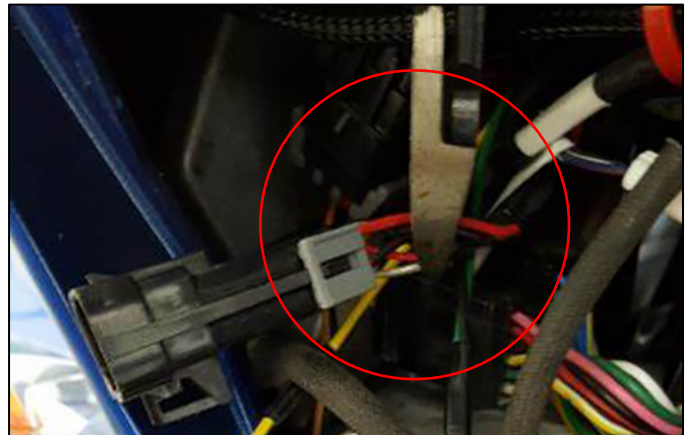
6. Using a 5mm Allen Wrench, remove four highlighted fasteners retaining the headlight. Remove headlight.



7. Unplug chassis USB connector from fairing USB connector.



8. Cut male USB connector from chassis harness.



- Place adhesive lined heat shrink tube over cut wires. Heat tube until wires shrink around wires. While the heat shrink is still warm, crimp the end together with pliers to seal the wire ends.

CAUTION

Be careful when using the heat gun not to apply heat directly to the wires.



- Connect USB extension harness to USB connector. Follow chassis harness routing and attach a new zip tie around the highway bar.



- Secure USB harness to chassis harness with a new zip tie connector.



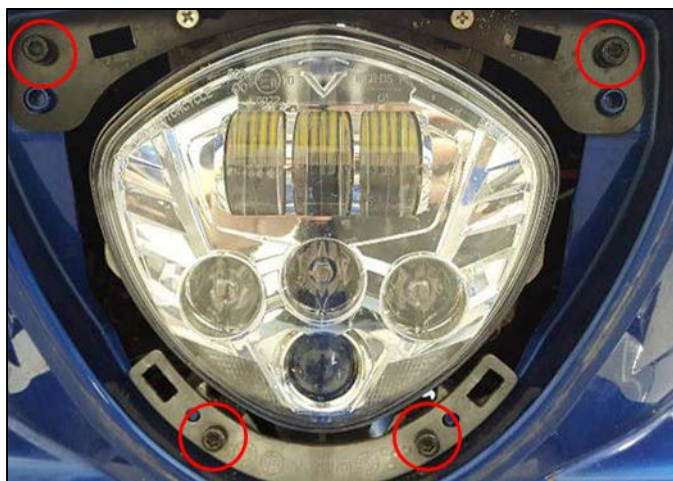
12. Secure USB harness to chassis harness with a new zip tie as close to chassis harness P-Clamp as possible.



13. Plug USB harness into fairing harness. Bundle the wires together and attach a new zip tie.



14. Install four headlight fasteners using a 5mm Allen Wrench. Torque to specification.



TORQUE

Headlight Fasteners:
85 in-lbs (10 Nm)

15. Install headlight bezel

16. Install four lower LH fairing fasteners. Torque to specification.

TORQUE

Lower Fairing Fasteners:
32 in-lbs (3.5 Nm)



17. Install a completed Service Bulletin Completion Decal (7170107).

