



VERSION: R01 (April 04, 2017)

SUBJECT: RIDE COMMAND SOFTWARE UPDATE

MODELS: Chieftain and Roadmaster

PURPOSE:

The Purpose of this Team Tip is to call attention to the importance of keeping Ride Command software updated to utilize the continuous improvements being made. Some of the key updates that are implemented in the software update are:

- **FM Reception:** Experience better range and reception through the built-in FM tuner.
- **Address Entry:** A more streamlined navigation process gets you riding even faster.
- **Customized Rider Screens:** With an improved screen selection process, it's even easier to choose what you want to see
- **Auto-Updated Clock:** Adjust your settings to automatically update your clock based on your current location's time zone.
- **Auto-Fade Audio:** During navigation prompt, your music volume will temporarily fade then return to your previous volume when the prompt ends.
- **Text Functionality:** For those who have cell phones compatible with Ride Command Text functionality, you'll now see the first 40 characters of text in pop-up.

Continuous software updates not only improve various functions in Ride Control but include new and exciting features for consumers. Some of the new features are:

- **Multi waypoint Routes:** Now you can build a ride with up to 100 stops! Simply touch the map to add a waypoint and begin navigation. This feature also works while navigating, as you can simply add a waypoint to your current route (such as a fuel or food stop).
- **Additional Points of Interest:** Search faster and see more locations.
- **Save/Export/Upload Maps:** Save and export your route data in the form of a GPX file to a USB-enabled device (located in dash storage). Then, your route file can be uploaded to other Ride Command units for quick and easy route sharing.

Included in this Team Tip are instructions for downloading the new display software as well as how to download the display maps.

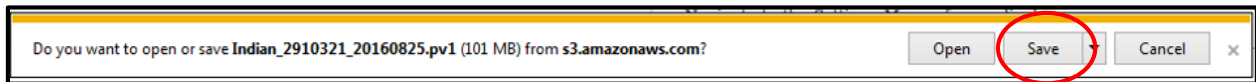
For Ride Command FAQ refer to [I-16-10-01](#).

HOW TO UPDATE DISPLAY SOFTWARE:

IMPORTANT

Ensure trip/oil and radio info are reprogrammed into the display after update. Inform customer that saved locations get erased and Bluetooth must be re-synced.

1. **Go to:** My.Indianmotorcycle.com/ridecommand.
Select “DOWNLOAD” under the SOFTWARE section.
2. Click “Save”.



3. **Click** “open folder”.



4. **Transfer** software file onto flash drive. (Recommended using Indian brand 8GB flash Drive)

Note:

File Must be in the root directory of the flash drive. Do not put the file into a folder.

5. **Power on** motorcycle and **Connect** the USB flash drive to the USB cable located within the storage area above the display.
6. **Enter** settings menu by **pulling down** the header and **selecting** the Gear icon.



7. **Select** “General” and then **select** “Update Software”.

8. **Select** the latest software version. The last eight digits indicate the date the software was released (YYYYMMDD). The display will automatically complete the update.



Note:

The software version currently installed is shown on the “Update Software” line.

9. When update is complete, **power cycle** the motorcycle once and you’re ready to ride.



HOW TO UPDATE DISPLAY MAPS:

1. **Insert** flash drive into display. (recommended using Indian brand flash drive 6+GB of free space)
2. **Enter** settings menu by **pulling down** header and **selecting** Gear icon.



3. **Select** “General” then **select** “Update Maps”.



4. **Follow** the on-screen instructions. When you get to this page **click** “Create Key”.



Note:

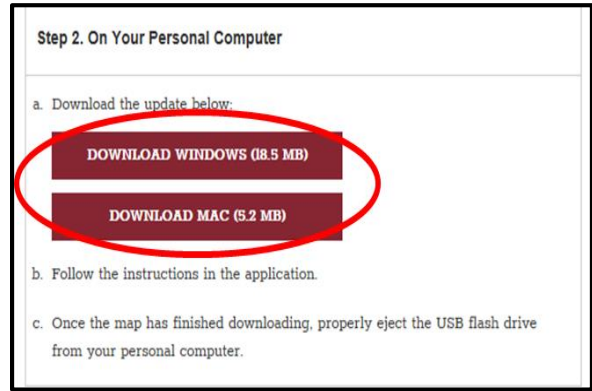
Creating key will take approximately 1 minute.

5. After key is created, **remove** the flash drive from the motorcycle and **plug** it into your computer.

Note:

Flash drive will now have a folder called "Fingerprint".

6. **Go** to: My.Indianmotorcycle.com/ridecommand
7. **Follow** on-screen instructions to **download** new maps.
8. Instructions will require you to **download** toolbox onto your computer.
9. **Open** up toolbox on computer.



Note:

Toolbox requires an internet connection for automatic updates, if an update is available it may take a few minutes to open.

10. Again **follow** on-screen instructions.
11. **Plug** flash drive (with fingerprint file) into computer if not already done so.

Note:

If you already have maps, the toolbox will inform you if there's an available update, if you do not already have maps, the display will ask for a prepaid code.

12. **Select** the maps you wish to download then wait for the download to complete. This may take up to an hour depending on the map size and internet connection speed.

Note:

Europe and North America are the largest regions and therefore download the slowest.

13. **Plug** flash drive into motorcycle display.
14. **Navigate** to the Updates map menu again (repeat step 2-3)

15. **Click** “update Map”

16. **Power cycle** motorcycle after the map update is complete.



Note:

Note: Display will automatically update the map. Larger regions may take upwards of 30 minutes to load.