



# Technical Journal

TITLE:

**Rattling noise when closing front door**

<b>REF NO:</b> TJ 32381.1.1	<b>ISSUING DEPARTMENT:</b> Technical Service	<b>CAR MARKET:</b> United States and Canada	
<b>PARTNER:</b> 3 US 7510 Volvo Car USA		<b>ISSUE DATE:</b> 2017-03-20	<b>STATUS DATE:</b> 2017-03-23
<b>FUNC GROUP:</b> 8311	<b>FUNC DESC:</b> Side door, complete	Page 1 of 3	

“Right first time in Time”

## Attachment

File Name	File Size
TJ32381.jpg	0.1055 MB

## Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
234							2017-9999		0000350-9999999	201617-999952
235							2017-9999		0000160-9999999	201646-999952
236							2017-9999		0000098-9999999	201646-999952

## CSC Customer Symptom Codes

Code	Description
F9	Doors/Squeak/rattle/When opening/closing
G8	Doors/Squeak/rattle/Front side door

## VST Operation Number

VST Operation Number	Description
98668	Door panel adjust. To TJ32381

## DTC Diagnostic Trouble Codes

Rows beginning with \* are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.



## Text

### DESCRIPTION:

\*New VST Operation added.

VIDA: Vehicle Information and Diagnostics for Aftersales

When closing the front or rear door a rattle noise may occur from the middle of the outer door panel.

### SERVICE:

Remove door panel and window lift according to VIDA.

Apply new sealing compound ~20-30 cm (8 to 11 inches) on top of the original glue on the upper part of the beam, so that you get contact between the beam and the outer door panel.

Do not push the outer door panel when applying the glue, see attached picture TJ32381.jpg. Diameter of the glue: Ø8 mm.

P/N: 1161767 (VIDA P/N) replaced by

Volvo Chemical Portal US P/N: 08901002

Volvo Chemical Portal Canada P/N: 890.1003

Install window lift and door panel according to VIDA.

### VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8311.

**To view TJ attachment continue to next page. This TJ has one new attachment.**

