



Service Manager Bulletin

TITLE:

Volvo Wiper Blade Warranty Replacement Policy

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Service Personnel: Read and initial		SERVICE MANAGER	SERVICE WRITER	WARRANTY ADMINISTRATOR	Page 1 of 1

“Right first time in Time”

WIPER BLADE WARRANTY REPLACEMENT POLICY

Wiper blade replacements due to wear or a quantifiable manufacturing defect are covered under the Adjustment Coverage period for 12 months or 12,000 miles/20,000 kilometers, whichever occurs first.*

Wiper blades should only be replaced due to a verifiable customer complaint.

Streaking, chattering and/or noisy are not warranty defects. Any or all of these are normal characteristics as wipers wear. Wear will occur at varying rates depending on various conditions that the wiper blades may be exposed to.

Wiper blades replacements as a normal part of a service with no customer complaint will be subject to review and debit.

Wiper blades are a consumable part and are **excluded from the Volvo Lifetime Replacement Parts & Labor Warranty and Volvo Wholesale Parts Warranty.*