



# Technical Journal

TITLE:

**Leather dashboard, leather comes loose**

<b>REF NO:</b> TJ 29012.5.0	<b>ISSUING DEPARTMENT:</b> Technical Service	<b>CAR MARKET:</b> United States and Canada	
<b>PARTNER:</b> 3 US 7510 Volvo Car USA		<b>ISSUE DATE:</b> 2017-02-15	<b>STATUS DATE:</b> 2017-02-28
<b>FUNC GROUP:</b> 8811	<b>FUNC DESC:</b> Instrument panel	Page 1 of 3	

“Right first time in Time”

## Attachment

File Name	File Size
Leather dashboard.jpg	1.2691 MB

## Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
124							2012-2016		0151101-0200260	201120-201614
136							2012-2016		0118101-0274097	201120-201619
156							2014-2017		0500127-0015412	201320-201621
234							2017-2017		0000350-0008500	201617-201639
256							2016-2017		0000561-0140000	201505-201639
542							2012-2013		0123001-0144301	201146-201325

## CSC Customer Symptom Codes

Code	Description
L9	Instrument panel/dashboard/Loose, poor fit, warped, wrinkled
N2	Instrument panel/dashboard/Blistered/bubbled/peeled

## VST Operation Number

VST Operation Number	Description
88107-2	Dashboard replace.



## **DTC** Diagnostic Trouble Codes

Rows beginning with \* are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

## **Text**

### **DESCRIPTION:**

\* Structure week and chassis range updated.

\* Updated vehicle type.

Leather on dashboard may come loose on small areas.

### **PRODUCT MODIFICATION:**

The amount of glue used for fastening the leather has been increased and finetuned. Process has been optimized and more measurements introduced.

### **SERVICE:**

In case of customer complaints regarding leather coming loose from the dashboard, complete dashboard must be replaced.

### **VEHICLE REPORT:**

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support Not Needed", use function group 8811.

**To view TJ attachment continue to next page. This TJ has one attachment.**

