



Technical Journal

TITLE:

Drive Mode and Center Console switches not reacting

REF NO: TJ 32219.1.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2017-01-05	STATUS DATE: 2017-01-05
FUNC GROUP: 3646	FUNC DESC: Contact; switch	Page 1 of 2	

“Right first time in Time”

Attachment

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
256	BC	B1BPHEV					2016-9999		-	201505-999952

CSC Customer Symptom Codes

Code	Description
YR	Drive mode "AWD"/Disengages automatically/Not available
YO	Drive mode "PURE"/Disengages automatically/Not available
YQ	Drive mode "SAVE"/Disengages automatically/Not available
2E	Audio other/Keypad on center console does not work
6B	Buttons/control knobs on centre console (Media, communication and navigation)/No/reduced/incorrect function
UX	Rear seat/Seat heating does not work or too hot
44	Climate control system/Can not be operated by using Rear Console Switch Module (RCSM)

VST Operation Number

DTC Diagnostic Trouble Codes

Text

**DESCRIPTION:**

DMSM = Drive Mode Switch Module

CCSM = Center Console Switch Module

RSHC = Rear Seat Heat Control

RCSM = Rear Console Switch Module

If DMSM, CCSM and RSHC/RCSM are not working after starting the car, and a restart of the car solves the issue, then see advice under Service.

SERVICE:

This is software related, please do not perform any repairs at this time.

Investigation is ongoing, this TJ will be updated when more information is available.

VEHICLE REPORT:

Yes, please submit Vehicle Reports for case building. Use concern area "Vehicle Report" and sub concern area "Support Not Needed", use function group 3646.