


VOLVO CAR SERVICE AND PARTS BUSINESS				
<h1>Service Manager Bulletin</h1>				
TITLE: <b>X-time Factory Scheduled Maintenance Menu</b>				
GROUP: <b>00</b>	NO: <b>004</b>	ISSUING DEPARTMENT:		CAR MARKET: <b>United States</b>
REFERENCE BULLETINS:			ISSUE DATE: <b>2017-03-28</b>	STATUS DATE: <b>2017-03-28</b>
Service Personnel: <b>Read and initial</b>	SERVICE MANAGER	SERVICE WRITER	WARRANTY ADMINISTRATOR	
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**“Right first time in Time”**

In an effort to provide full Menu pricing transparency VCUSA & Xtime will be making a change to the verbiage and pricing availability for the first 3 services that would normally be covered under FSM. This effects 10, 20 & 30k services only, where we presently have no pricing information available. With this change we will now display Menu pricing for these services with an added disclaimer (\*) letting customers know that these services are normally covered under FSM if they meet the program parameters. However, if they are outside of the parameters for FSM we will now have pricing readily available.

**This change is scheduled to go live on April 1, 2017 and will require NO action on the dealer side.**

Thank you for your continued support and utilization of Xtime!