



# Service Manager Bulletin

TITLE:

**Map Upgrade Warranty Policy**

GROUP:  
00

NO:  
427

ISSUING DEPARTMENT:  
Warranty

CAR MARKET:  
United States and Canada

REFERENCE BULLETINS:

ISSUE DATE:  
2017-09-05

STATUS DATE:  
2017-09-05

Service Personnel:  
Read and initial

SERVICE  
MANAGER

SERVICE  
WRITER

WARRANTY  
ADMINISTRATOR

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**“Right first time in Time”**

Claiming for Map Upgrades is not a matter for warranty. Claims submitted for map upgrades will be debited.