



Service Bulletin

File in Section: -

Bulletin No.: 17-NA-306

Date: October, 2017

TECHNICAL

Subject: Seat Track Squeak Noise

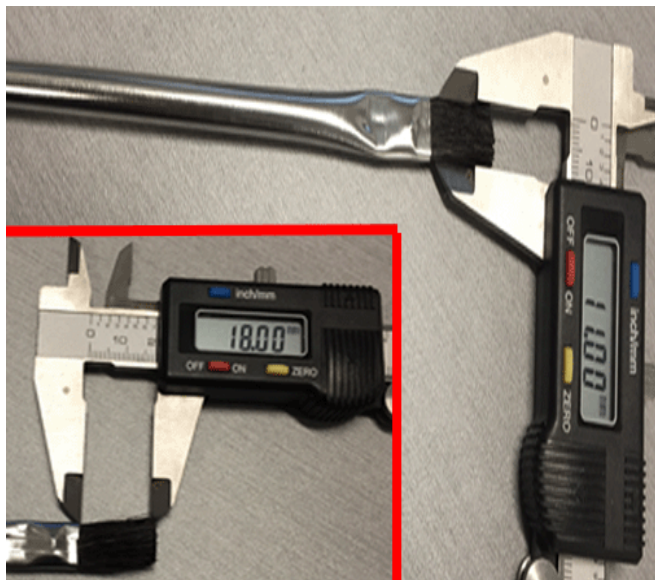
| Brand: | Model: | Model Year: | | VIN: | | Engine: | Transmission: |
|-----------|----------|-------------|------|------|------------------|---------|---------------|
| | | from | to | from | to | | |
| Buick | Enclave | 2018 | 2018 | SOP | Sep. 12, 2017 | All | All |
| Chevrolet | Traverse | 2018 | 2018 | | | | |

| | |
|-----------------------------------|---|
| Involved Region or Country | North America and N.A.Exports |
| Condition | Some customers may comment on a squeak noise originating from the seat track. |
| Cause | This may be due to lack of grease on the seat track. |
| Correction | Apply grease to the seat track. |

Service Procedure

If you encounter a vehicle with the above concern, complete the following:

1. Move the seat as far forward as possible.



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2. Using a brush with the approximate measurements illustrated above, apply grease to the inner and outer surface of the seat track lower channel.
3. Return seat to original position and verify that condition is corrected.

Parts Information

| Causal Part | Description | Part Number |
|--|--|--|
| N/A* | LUBRICANT, SYNTHETIC MULTI- PUPOSE | 12371287 (Canadian #10953437) or Equivalent |
| * For warranty transactions, DO NOT mark this/these parts as the Causal Part. Enter the word "Bulletin" in the Causal Part Description free-flow text field. | | |

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

| Labor Operation | Description | Labor Time |
|--|----------------------------|------------|
| 7080478* | Apply Grease to Seat Track | 0.4 hr |
| *This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide. | | |

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|----------|-----------------------------|
| Version | 1 |
| Modified | Released September 25, 2017 |

