



Service Bulletin

File in Section: -

Bulletin No.: 17-NA-289

Date: September, 2017

INFORMATION

Subject: False Current DTC U15F1 Stored in the HMI (Human Machine Interface) Module

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Equinox	2018	2018			All	All

Involved Region or Country	North America
Additional Options (RPOs)	Equipped with Infotainment System IO5 or IO6
Condition	<p>During diagnosis, a technician may find a false current U15F1 code stored in the HMI that will not clear but no related infotainment concerns.</p> <p>The U15F1 DTC description is K74 Human Machine Interface Control Module Lost Communication with K188 Human Machine Interface Control Module Bypass Module on LIN Bus.</p> <p>This should only occur following HMI programming so generally GWM (Global Warranty Management) will show a prior HMI programming event or that the vehicle used to be GM company vehicle that could have had HMI programmed prior to being sold at auction.</p>
Cause	This may be due to a mismatch between an HMI calibration and VBM hardware version.
Correction	If this concern is encountered, please disregard this false code. Please do not replace any parts for this concern.

Parts Information

No parts are needed for this condition.

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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